

# Smooth & secure migration From Jira to Easy Redmine

Migrating away from Jira doesn't have to be complex or risky. Easy Redmine provides an **end-to-end, structured migration service** for Jira Software and Jira Service Management (prev. Jira Service Desk). We ensure data accuracy, process continuity, and a seamless transition to a unified platform for project management, service management, AI, and automation — without plugin chaos or escalating costs.



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## Why Easy Redmine is a strong Jira alternative


Easy Redmine replaces dozens of Jira plugins with **one integrated platform**. You get native project management, resource planning, agile, Service Desk, asset management, reporting, automation, and AI assistants — all in one environment. No vendor lock-in, no unpredictable pricing, no fragmentation.

### Mitigating the key risks of Jira migrations

Jira environments often contain hidden risks — plugin data stored outside Jira, ScriptRunner dependencies, Cloud vs. Server differences, inconsistent schemes and fields, or incomplete exports. Our migration team identifies these issues early and resolves them during preparation, ensuring a smooth transition without data loss or downtime.



# Jira → Easy Redmine migration scope



Category	Fully migratable	Partially Migratable / Rebuild Required
1. Platform & security	Projects, users, roles & permissions, workflows, comments, attachments, change history, SLA rules	Centralised settings of tasks/fields workflows (no schemes)
2. Project Management (Jira Software)	Issues (Epics/Stories/Tasks), sprints, story points, statuses, time tracking, worklogs, custom fields, roadmap structure	Detailed agile statistics (burndown/velocity rebuilt in ER reporting)
3. Service Desk (Jira Service Desk / Jira Service Management)	Incident/Problem/Change data, ticket fields, priorities, SLA configuration, queues, categories, routing, email channels, knowledge base (JSM + Confluence), customer portal users	JSM Assets (Insight) advanced visual CI mapping; some plugin-specific functions
4. Integrations & DevOps	REST API, webhooks, Confluence migration, GitLab/ GitHub/Bitbucket links, AD/LDAP	Proprietary Atlassian plugin connectors
5. Reporting & data	All core entities with history, SLA statistics, project/ service reports, exports for BI tools (Excel, Power BI, Tableau)	Plugin-based dashboards (Custom Charts, Advanced Roadmaps) – recreated in ER
6. Customization & automation	Custom fields, forms, workflows, permissions, approval steps	ScriptRunner scripts – rewritten in Easy Redmine Automation, 3rd-party plugin logic

We support migrations from Jira Cloud, Jira Server, and Jira Data Center — including mixed or hybrid environments.





# Our proven 3-Step migration process

**Migrating from Jira doesn't have to be complex.** Easy Redmine follows a structured, repeatable method that reduces risk and ensures a smooth transition — even for large or customised instances.

1.

## Prepare your structure

We first migrate all key “building blocks” your projects rely on — statuses, task types, roles, priorities, and other enumerations.

**RESULT:** Your new environment mirrors the logic of your Jira setup.

2.

## Import your data

Finally, we migrate your real data — projects, issues, users, comments, time entries, attachments, and more. This phase is typically done after a test\* import to validate everything.

**RESULT:** A fully functional system where your teams can continue working without disruption.

\*) We always perform a full test migration before going live — validating data structure, workflows, SLA behaviour and user permissions.

3.

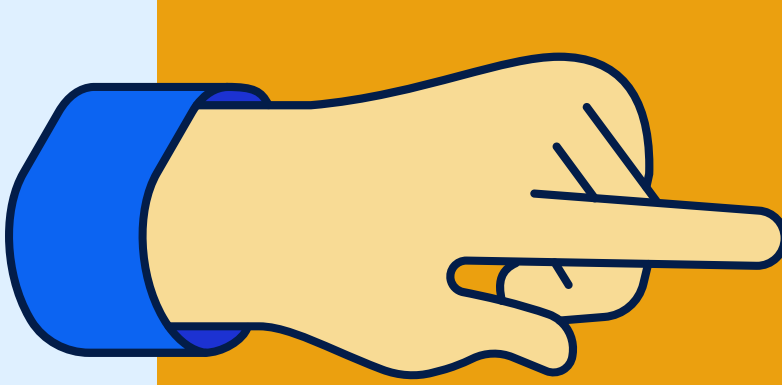
## Configure your workflows

Next, we align workflows, permissions, filters, dashboards, and other settings to match how your teams actually work.

**RESULT:** Your processes and routines remain unaffected after the switch.

This structured, three-step approach ensures accuracy, reduces risk, and keeps your migration predictable — so your teams can move from Jira to Easy Redmine with confidence.

## Ready to migrate from Jira?



**WE'LL GUIDE YOU EVERY STEP OF THE WAY**

Book a short demo focused on your Jira use cases.

