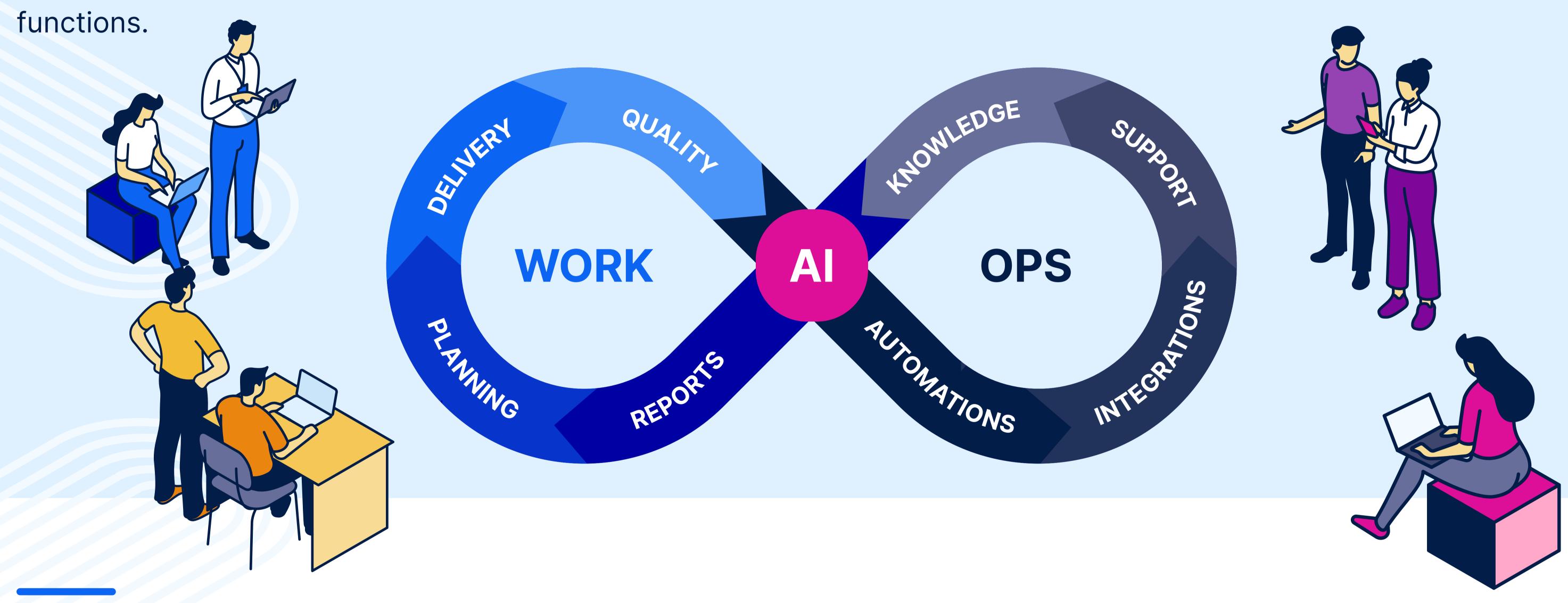


WorkOps:

The Future of Work and Project Management in the Al Era

Introduction

Today's organizations face complex challenges - hybrid teams, tools overload, and the relentless pace of change. Traditional project management isn't enough anymore. **WorkOps is the next evolution of work** - a unified framework that connects planning, execution, automation, and optimization into a continuous, **Al-powered cycle**. Just as **DevOps transformed software delivery, WorkOps transforms how businesses operate** - across all teams and



What is WorkOps?

WorkOps (Work + Operations) is a modern work methodology that goes beyond traditional project management to create an ecosystem of work. It builds a continuous cycle where meaningful work execution (e.g., planning) integrates with operational support (e.g., automation), all enhanced by AI to create an efficient, self-improving work environment.

Why WorkOps now?

Organizations today struggle with tool fragmentation, remote collaboration, repetitive tasks, and outdated data. **WorkOps connects people, tools, and AI into one cohesive ecosystem** - creating faster, smarter, and more adaptive organizations. WorkOps-ready teams deliver results faster, **reduce operational costs**, and **scale seamlessly with automation**.

The 8 Phases of WorkOps

The WorkOps **Continuous Work Lifecycle** is structured around 8 interconnected phases, forming an infinity loop of improvement and intelligence, supported by Al.



DELIVERY

Executing projects and tasks through structured or agile workflows, supported by automation.



QUALITY

Verification, validation, and compliance gates that ensure outputs meet defined standards.



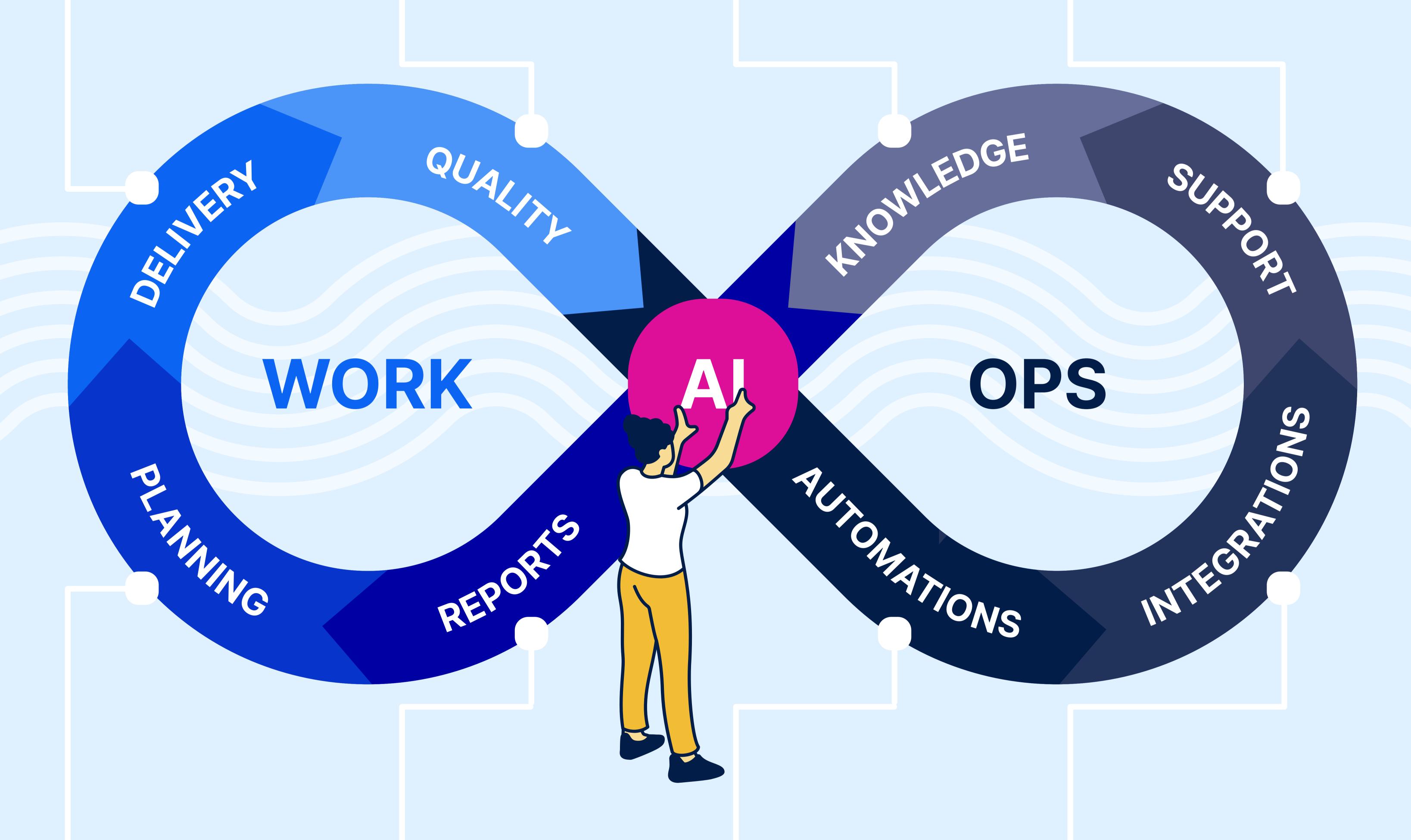
KNOWLEDGE

Capturing, sharing, and evolving institutional knowledge to accelerate learning and decision-making.



SUPPORT

Ensuring smooth work execution through issue resolution, incident response, and continuous assistance.





PLANNING

Strategic and tactical definition of work - aligning teams with organizational priorities.



REPORTS

Real-time analytics
that measure
performance,
outcomes, and
efficiency - feeding
insights into the next
cycle.



AUTOMATIONS

Identifying and automating repetitive, rule-based activities to increase efficiency and reduce human error.



INTEGRATIONS

Connecting platforms and tools to maintain data consistency and eliminate information silos.

Core Principles



Continuous Planning

Planning becomes a living process, constantly updated, always aligned with shifting business priorities, and never locked into static annual cycles.



Continuous Execution

Work moves without friction. Teams deliver in a steady, uninterrupted flow because blockers, handovers, and delays are minimized by design.



Continuous Automation

Repetitive, low-value tasks are handed off to Al and automation so people can focus on strategic, creative, and high-impact work.



Continuous Optimization

Performance is measured constantly, and insights are used to refine processes in real time, creating a self-improving work environment.



Collaboration Without Borders

Departments, teams, and tools act as one ecosystem. Information, priorities, and workflows connect seamlessly across the organization.



Al as Orchestrator

Al agents actively guide, recommend, and automate work, helping teams make better decisions and move faster with less manual effort.



Transparency and Accountability

Everyone has visibility into goals, progress, and outcomes. Empowering clearer ownership, better alignment, and more informed decisions.



Human-Centered Design

Processes and automations are built around people first, ensuring usability, well-being, and meaningful work stay at the core.

Getting Started with WorkOps

- 1. Assess current workflows and tools
- 2. Define Vision and success metrics
- Select a WorkOps Platform e.g., Easy Redmine + Easy 8
- 4. Run pilots on high-impact areas
- 5. Automate & Scale using AI workflows
- Embed Culture transparency and data-driven decisions

WorkOps Vision

"WorkOps will transform how organizations operate making work seamless, intelligent, and continuously improving, just as DevOps revolutionized software."



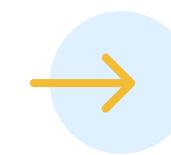
The future of work is connected, automated, and Al-driven - and WorkOps is how you get there.

What are the common objections and responses



"This sounds too complex for our organisation."

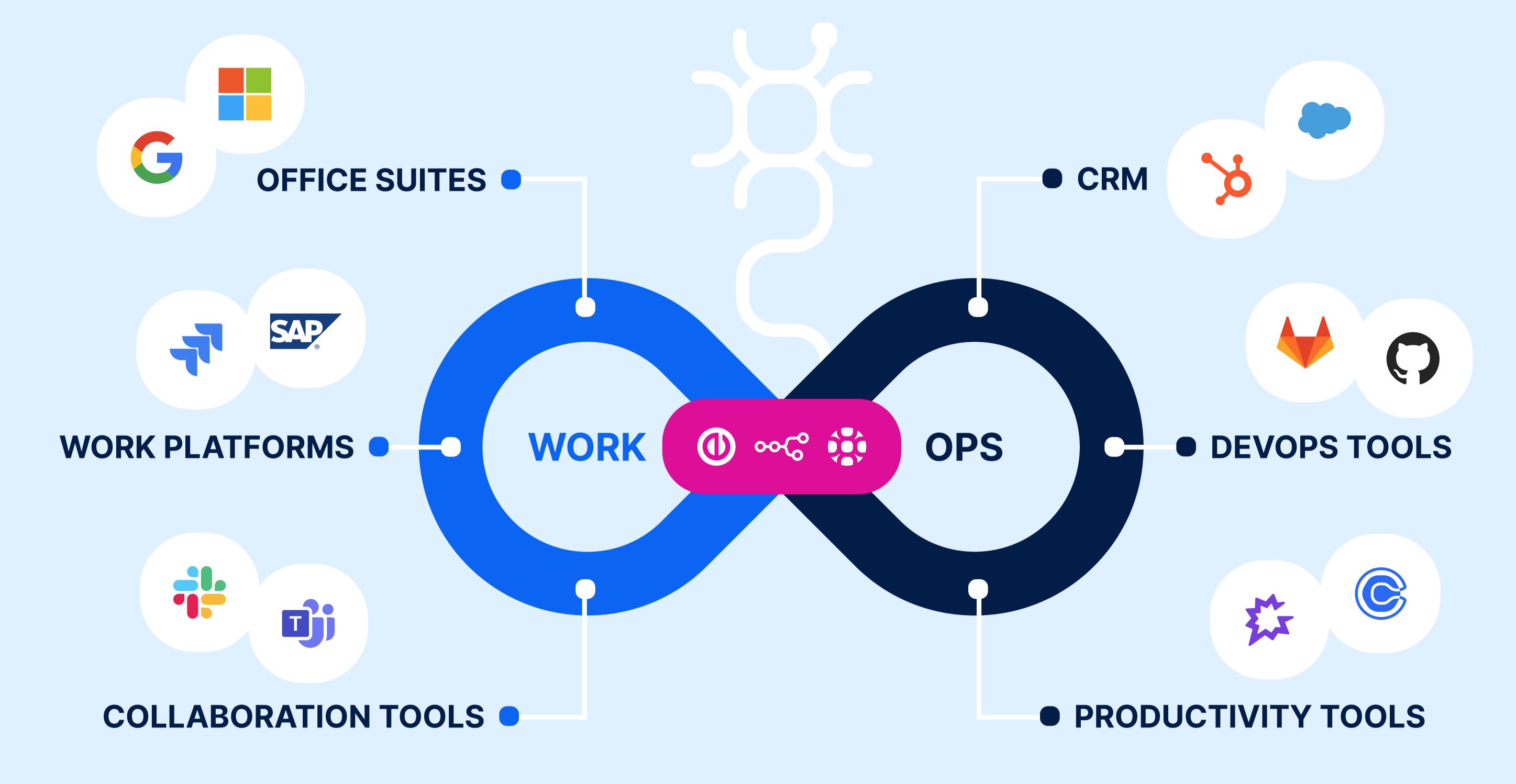
WorkOps actually simplifies work by eliminating the complexity created by disconnected tools and processes. You don't implement WorkOps overnight—you evolve toward it, gaining value at each automation/integration. It's like your north star for your way of working.



"We've invested too much in our current project management approach."

WorkOps doesn't require abandoning your investments. It builds beyond them, making your existing tools and processes more effective through intelligent orchestration.

See the schema below how it looks in practice.



Most popular enterprise tools in each WorkOps phase of the infinity loop



"Our industry is too regulated for this flexibility."

Easy Redmine WorkOps excels in regulated environments by ensuring compliance is built into every workflow (also with AI). Monitor regulatory requirements in real-time, automatically adjusting processes to maintain compliance while maximising flexibility where possible.



"This will make Project Managers redundant."

Quite the opposite. WorkOps elevates Project Managers from administrative tasks to strategic orchestration. Project Managers who stay at the forefront of emerging technologies and help drive Al adoption will best position themselves for career success.

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