REDMINE

vs.

easyredmine

Redmine vs. Easy Redmine comparison whitepaper

Table of Contents

1/ Introduction

Over our two-decade-long journey with Redmine, our Easy Redmine team has achieved so much. Our Redmine journey began in 2007, and after using it for many years, we eventually developed our own software to address its limitations. Since then, we've dedicated years to continuous improvement, with no plans to halt our progress.

Redmine undeniably offers great value to its users. However, the introduction of modern standards, methods, and technologies has prompted many teams to **explore next-generation solutions**.

Thanks to our in-depth Redmine expertise and knowledge, we have elevated Easy Redmine to **become the most advanced open-source project management software**. Furthermore, we have established a strong network of business partners and professionals around Easy Redmine, enabling all current Redmine users to benefit from it.

The significant success and popularity of Easy Redmine have enabled us to evolve into a dynamic, mid-sized organization. Along the way, we've learned valuable lessons from our failures, shaping our identity and objectives. Remaining an integral part of the Redmine community remains a top priority, thanks to the tremendous support and enthusiasm we continue to receive.

In this whitepaper, we illustrate the value that Easy Redmine can bring to your team and organization, elevating your Redmine to the next level—both in the cloud and on-premises.

2/ Redmine benefits

Redmine is a versatile project management and issue tracking software that empowers teams to efficiently plan, track, and collaborate on projects. Let's take a closer look at Redmine's two main benefits: its open-source nature and robust flexibility.

Open source

Redmine is an open-source platform, which means it's **free to use and modify**. This is particularly benefitial for entrepreneurs starting a new business, as it helps to **keep costs to a minimum and avoids vendor lock-in.**

Flexibility

Many teams that prioritize flexibility find themselves drawn to Redmine, and for a good reason. Redmine stands out among numerous costly collaboration tools, primarily due to its **highly adaptable features** such as custom fields, trackers, workflows, role-based access control, and its **versatile plugin architecture.**

3/ Redmine pain points

Unfortunately, free software can only get you so far. As the saying goes, 'what's good is not cheap, and what's cheap is not good.' While Redmine offers a lot, it has its shortcomings.

See if you can relate to any of these pain points.

OUTDATED SECURITY AND REGULATIONS

EFFORT-HEAVY INTEGRATIONS

LACK OF PROFESSIONAL SUPPORT

COMPLICATED CLOUD HOSTING

DIFFICULT SETUP PROCESS

MIGRATION RISK

OBSOLETE USER INTERFACE

SLOW USER ADOPTION

4/ Turning Redmine pain points into benefits

REDMINE

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SECURITY AND REGULATIONS

Redmine faces many challenges in adapting to evolving market dynamics and strict regulatory requirements. The security and regulatory compliance of basic Redmine are outdated because it is not keeping up with the pace of introducing new standards and rules.

Easy Redmine is fully GDPR compliant and provides you with a range of features, such as **SSO, 2factor authentication, session expiration, access logs IP whitelisting,** and much more to ensure data security and regulatory compliance.

INTEGRATIONS

While Redmine offers significant flexibility, it primarily focuses on tasks and project management. As more teams come on board, the demand for new softwares and integrations increases, often necessitating further in-house development.

Easy Redmine offers a wide range of extensions that can elevate it into a comprehensive platform solution, including our **Help Desk module, Knowledge Base, B2B CRM, Agile tools, GitLab Integration,** and more. Everything is easily accessible through APIs.

REDMINE **easyredmine**

PROFESSIONAL SUPPORT

As a growing business, you can't afford to go through issues with collaboration softwares. Running free softwares may be okay at the the start but it doesn't last forever and becomes less and less feasible. Moreover, when using a combination of Redmine custom plugins from various developers, it's very difficult to look for actual help and support.

Easy Redmine's Support and Customer Success teams are here for you every day, ready to assist with any inquiries or concerns you may have. We are open to discussing custom SLAs or any other forms of priority support contracts. All Easy Redmine features are continuously maintained and supported.

CLOUD HOSTING

While Redmine's open-source nature is definitely one of its biggest strengths, most teams end up looking for identical or even better flexibility without the responsibility for technical maintenance, enabled by cloud hosting.

Easy Redmine provides cloud hosting with a global cloud infrastructure, **as well as stable on-premises/server solutions**. Clients can also leverage our Private Cloud option or explore enterprise-level cloud hosting.

SETUP PROCESS

Redmine users often report that both the initial setup and ongoing maintenance are quite complicated, even more so for teams with limited technical resources. The transition from a functional software to a list of errors in a matter of hours can be frustrating. This is the point where the majority of Redmine users feel on their own, without solid resources and assistance.

Easy Redmine offers standard installation packages, as well as VMwares and Dockers. All supported by **comprehensive online documentation and our dedicated support team.** Many experts are available to assist with the installation, advise on maintenance or even provide **Managed Server services** to minimize your technical efforts.

REDMINE   **easyredmine**

MIGRATION

Redmine's flexibility is amazing. It also makes any transitioning to different softwares a really complex issue. Teams are at a risk of losing their data, not to mention the drop in effectivity. Users oppose the change due to new working patterns and overall reject adapting. All of it sets up the project for failure unless it's approached well.

Easy Redmine is built on your familiar Redmine. The familiar structure, Ruby on Rails code and building on strengths while adding several very valuable enhancements. **Administration of ER is intentionally designed to feel familiar to experienced Redmine users and to allow for smooth data migrations**. We provide step-by-step advices and guidelines for transitions from Redmine to Easy Redmine while our teams can assist you throughout the process.

USER INTERFACE

Using a software that looks and feels to be 15 years old is a poor representation of your company. It can affect the performance of many people. Navigation in the software can be quite difficult, especially for newcomers. Each software you present to clients and colleagues represents the health and professionality of your organisation to many people.

The experience of end users is crucial to the success, so we designed **Easy Redmine's interface with personalisation in mind. Dashboards, dozens of widgets, graphs, charts** and so much more helps users in their daily use of the software. We also offer our **Custom Branding** service allowing our clients to imprint their brand identity into the software.

USER ADOPTION

Redmine is highly functional, but it lacks intuitiveness, compared to other leading collaboration or issue-tracking applications. That leads to very dissapointing learning curves of all new users. Established users tend to resist changes, as they often perceive them as additional effort and increased risk.

Easy Redmine offers a much more user-friendly learning and onboarding experience, thanks to its modern user interface. **Comprehensive documentation online and ongoing webinars** decrease risks of implementing the software. Our customer success teams provide a range of **onboarding, consulting and implementation services**, each tailored to your specific needs.

easyredmine

Basic features

Redmine vs Easy Redmine

5/ Redmine and Easy Redmine basic features

Upgrade your Redmine once and bid farewell to future headaches. Easy Redmine's comprehensive solution includes hosting, support, updates, plugins, workflows, training, integrations, and much more.

Explore a selection of our key enhancements that elevate Redmine experience to the next level.

PROJECTS	REDMINE	easyredmine
Basic project administration	✓	✓
Basic project actions	✓	✓
Bulk project actions	✗	✓
Basic project editing	✓	✓
Bulk project editing	✗	✓
Standard project menu	✓	✓
Customisable project menu	✗	✓
Customisable project templates	✗	✓
Customisable milestones reporting	✗	✓

PROJECTS

	REDMINE	easyredmine
Standard project modules	12	12
Advanced project modules	✖	• WBS • Quick planner • Resource Management • Project Finance • Scrum • Kanban

TASKS

	REDMINE	easyredmine
Basic task creation	✔	✔
Basic project editing	✔	✔
Inline editing in task list	✖	✔
Inline editing in task detail	✖	✔
Task quick editing	✖	✔
Multi-Attribute One-Click Update	✖	✔
Advanced bulk editing	✖	✔
Advanced tasks merging	✖	✔
Checklists	✖	✔
Custom color coding - tasks priorities	✖	✔
Custom color coding - tasks statuses	✖	✔
Activity feed	✖	✔
Last comment display	✖	✔
Auto-copy comments from subtask to parent	✖	✔
To-do lists	✖	✔

TIME TRACKING	REDMINE	easyredmine
Time logging page	✓	✓
Logging time while updating tasks	✓	✓
Time logging pop-up	✗	✓
Timer / Stopwatch	✗	✓
Periodical time sheets	✗	✓
Locking time entries	✗	✓

USER INTERFACE		
Dark / Light mode toggle	✗	✓
Custom branding	custom dev	on request

LAYOUT & NAVIGATION		
Standard layout	✓	✓
My page customisation	✓	✓
Widgets configurability	✗	✓
Multiple tabs per page	✗	✓
Page templates	✗	✓
Bulk apply templates to teams	✗	✓
Bulk apply templates to user groups	✗	✓
Main menu customisation	1	19
Number of customisable dashboards	10	40+
Number of personalised widgets	limited	full

	REDMINE	**easyredmine**
Keyboard shortcuts	✖	✔
Hide/show side panels	✖	✔
Navigation panels with more options	✖	✔
Quick-access buttons	✖	✔

LISTS, REPORTS, FILTERS, CHARTS

	REDMINE	**easyredmine**
Configurable tasks charts	✖	✔
Query entities	basic only	extended (60+)
Custom field types	12	23
Standard query output types	• List • Report (only for spent time) • Board (only for projects)	• List • Report • Board • Tiles • Bar chart • Line chart • Pie chat • Pivot table
Advanced query output types	✖	• Calendar • Kanban board
Advanced custom field types	✖	• Lookup • Computed • Dependent • Country • Traffic lights • Value tree • Date • Time • Email
Dynamic filters	✖	• Tasks • Projects • Spent time • Users

	REDMINE	easyredmine
Dynamic filters real-time updates	✗	✓
Advanced asynchronous exports	✗	✓
Custom export templates for task details	✗	✓
Custom export templates for any lists	✗	✓

SEARCH

	REDMINE	easyredmine
Basic search	✓	✓
Fast indexed search	✗	✓
Number of search entities	7	18

USER MANAGEMENT

	REDMINE	easyredmine
Basic user management	✓	✓
Users bulk editing	✗	✓
Standard user access	✗	✓
Limited admin access	✗	✓
Full admin access	✓	✓
User avatars	✓	✓
User groups avatars	✗	✓
Dynamic filters real-time updates	✗	✓
Advanced asynchronous exports	✗	✓

SECURITY & REGULATIONS

	REDMINE	easyredmine
Basic login & password	✓	✓
LDAP	✗	✓
SSO (Oauth)	✗	✓
SSO (SAML)	✗	✓
Failed login attempts limitation	✗	✓
Two-factor authentication (TOTP)	✗	✓
Unique password counter	✗	✓
Configurable user visibility	✗	✓
Custom fields configurable visibility	✗	✓
GDPR compliance features	✗	✓

BUILT-IN INTEGRATIONS

	REDMINE	easyredmine
Basic API	✓	✓
Extended API	✗	✓
Advanced GitLab	✗	✓
Swagger	✗	✓
Webhooks	✗	✓
CalDAV	✗	✓
ICal	✗	✓
WebDAV	✗	✓
CardDAV	✗	✓

OTHER   REDMINE   easyredmine

	REDMINE	easyredmine
Tags for multiple entities	✖	✔
CKEditor	✖	✔
Configurable email notifications	✖	✔
Advanced importer	✖	✔
Translatable names and texts	✖	✔
Short, time-limited URLs	✖	✔
URLs with QR codes	✖	✔

Redmine and Easy Redmine comparison
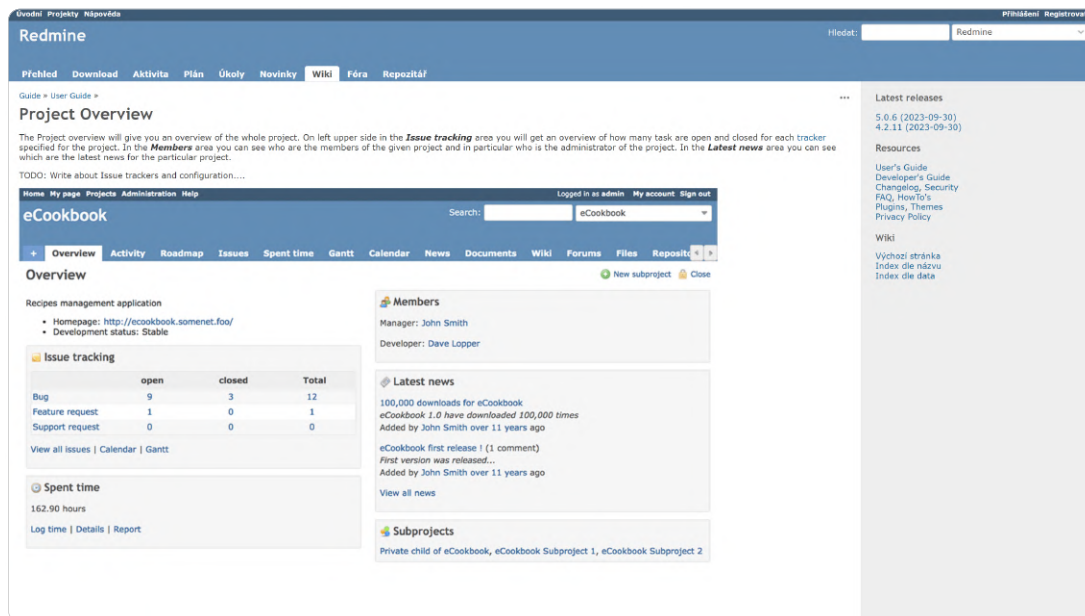
Redmine – standard project overview

[image source: https://www.redmine.org/projects/redmine/wiki/RedmineProjectOverview]
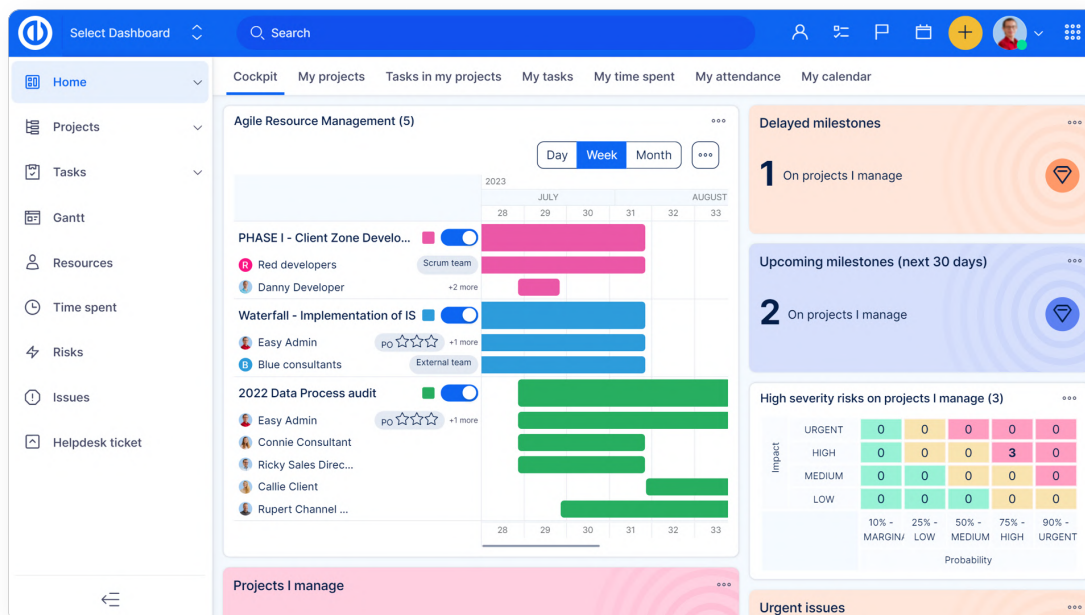
Easy Redmine – The Next Level of Redmine

Easy Redmine Improvements

New & Redesigned features

Gantt chart

A Gantt chart is a fundamental project management tool widely adopted by numerous Redmine users.

While Redmine's Gantt chart provides basic project scheduling capabilities, Easy Redmine's Gantt chart offers more advanced features and customization options for enhanced project management experience.
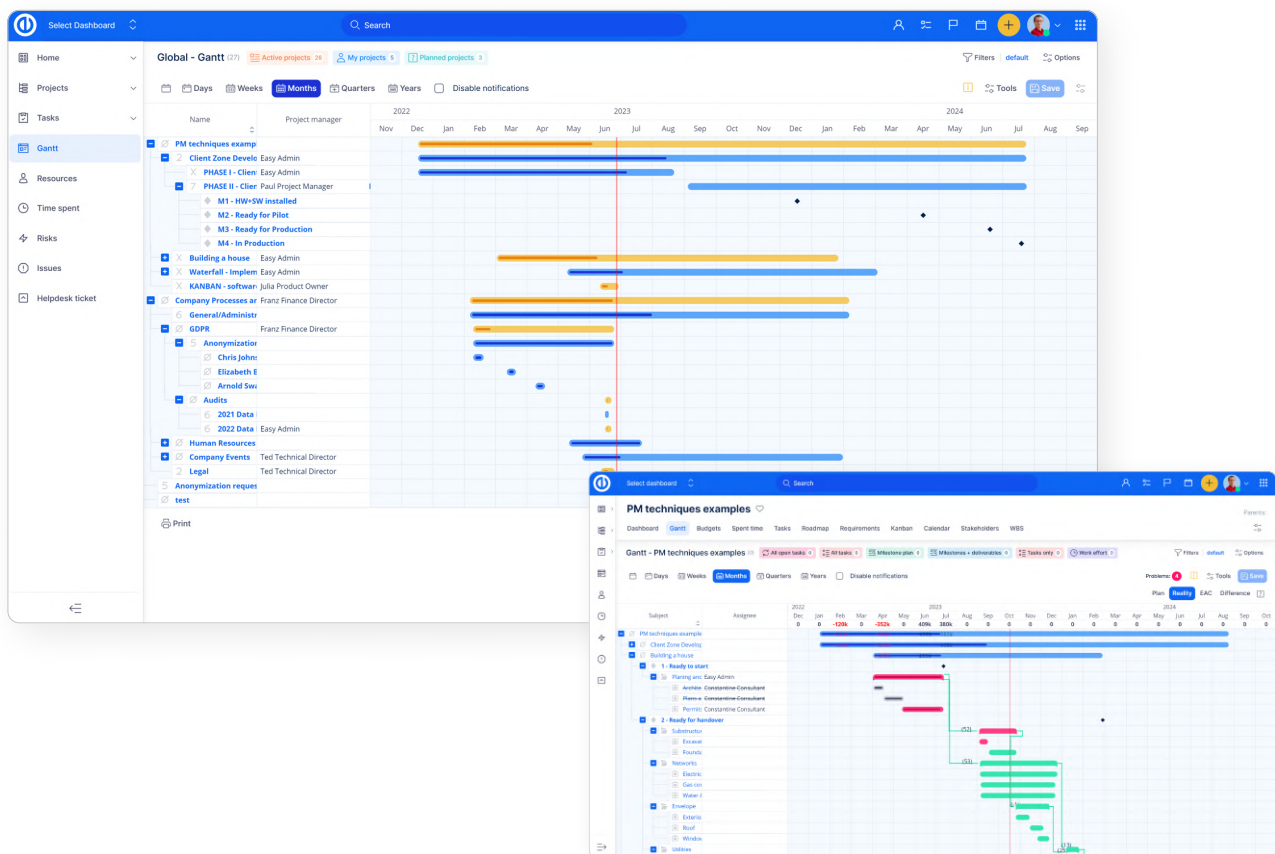
Easy Redmine Gantt chart enable improved and more user-friendly project planning with:

- Company-wide Gantt chart
- Gantt chart interactivity
- Drag-and-Drop functionality
- Real-time updates
- Task dependencies

- Colour-coding
- Bulk edit
- Advanced filters and views
- Resource allocation
- Critical path analysis

Company-wide Gantt chart

Avoid chaotic switching between individual projects when working on multiple projects simultaneously.

With Easy Redmine's company-wide Gantt chart, you can visualise all your projects in a single Gantt chart and gain a comprehensive view of your entire company.

Work with the entire project tree, including all associated tasks, milestones, relations, delays, and more, all on a single screen.

Drag-and-drop functionality

Tasks and milestones can be easily rearranged and rescheduled by dragging and dropping them on the Gantt chart. This makes it convenient for project managers to make quick adjustments.

Task dependencies

The Gantt chart in Easy Redmine supports task dependencies, which means you can define relationships between tasks. For example, you can set up a task to start only after another one has been completed.

Gantt chart interactivity

Easy Redmine provides an interactive Gantt chart that allows project managers and team members to create, edit, and update project schedules. You can easily add and link tasks, milestones, and dependencies by dragging and dropping elements directly in the Gantt chart.

Real-time updates

Easy Redmine allows users to directly update and modify task details within the Gantt chart, providing real-time changes and improved project management. Team members can also view and comment on tasks directly from the Gantt chart, facilitating communication and collaboration within the project.
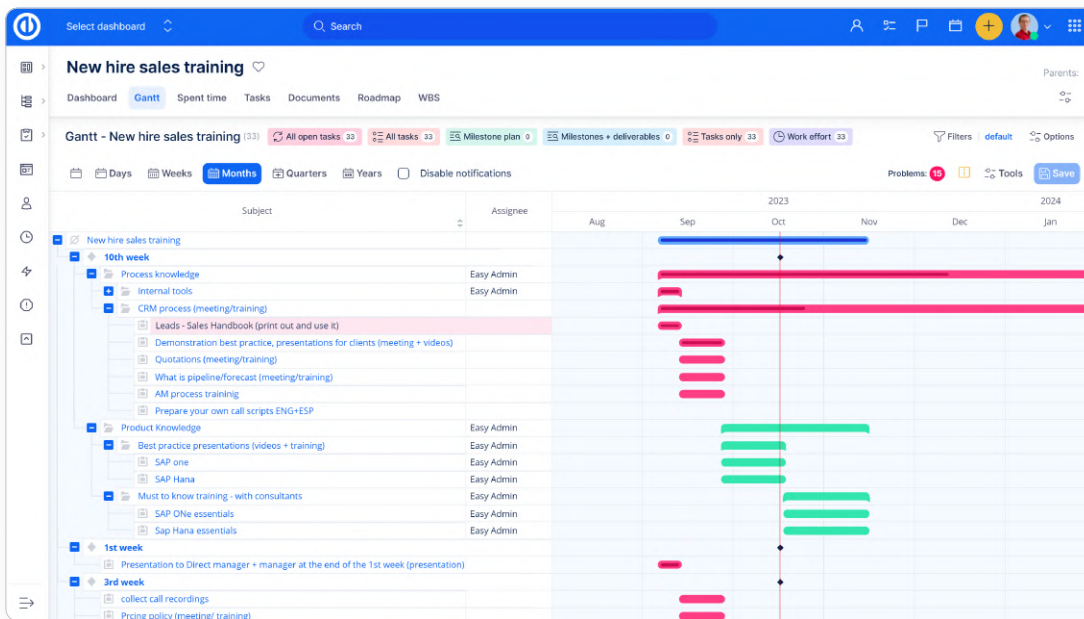
Color coding

Tasks and milestones in the Gantt chart can be colour-coded to represent different project elements, priority levels, or other relevant information. This visual distinction can make it easier to understand the project schedule at a glance.

Bulk edit

Easy Redmine's bulk edit feature in a Gantt chart enables users to make simultaneous changes to multiple tasks or project elements.

This time-saving function allows for quick updates to tasks properties, dependencies, or other attributes, simplifying the management of complex project schedules.
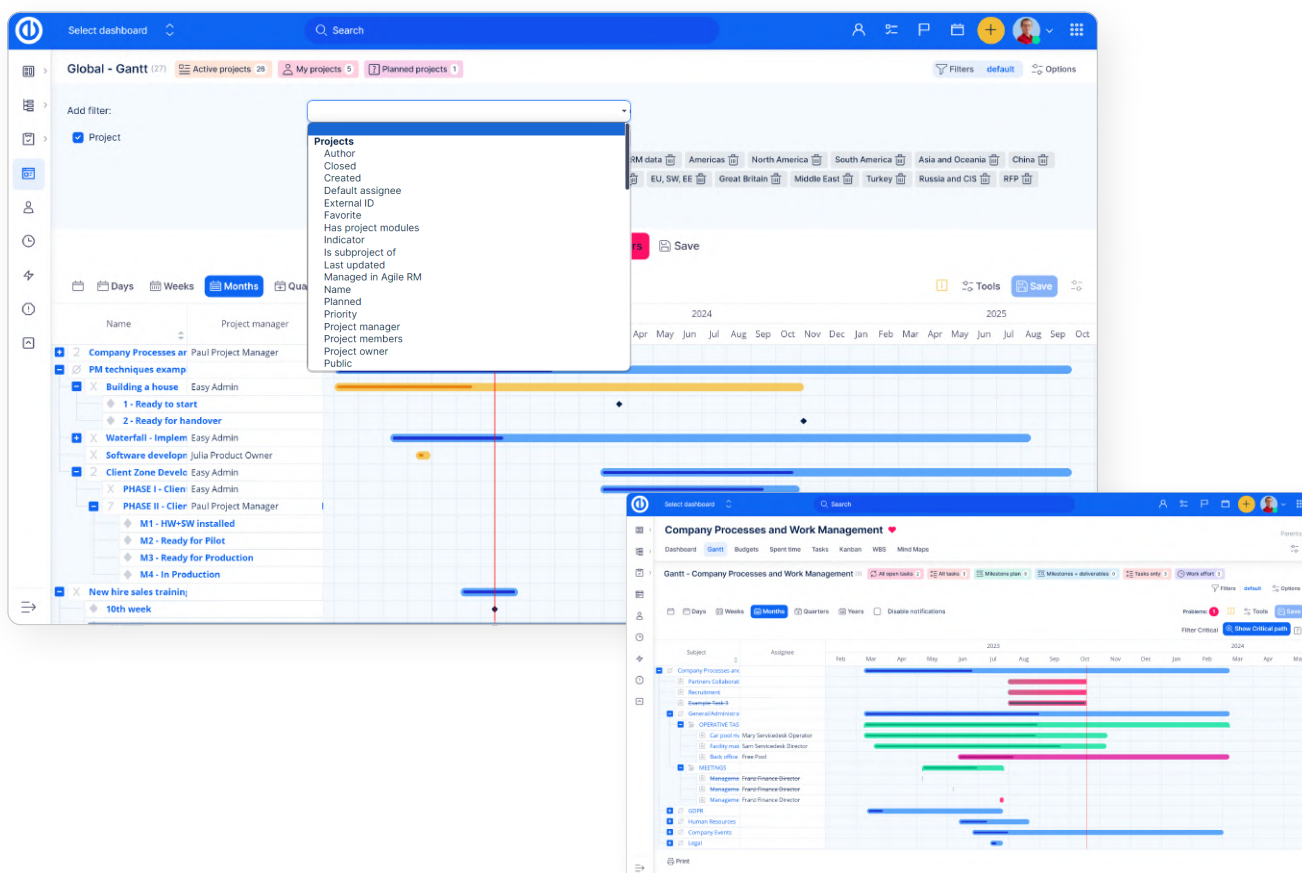
Advanced filters and view

Easy Redmine Gantt chart offers advanced filters and views to customize the Gantt chart display according to your preferences and project needs.

Critical path analysis

Thanks to the Critical Path feature, Easy Redmine's Gantt chart can automatically calculate and display the critical path in your project, helping you identify tasks that, if delayed, would impact the project's overall timeline.

Resource allocation

You can assign team members to tasks directly from the Gantt chart view.
This helps in managing workloads and ensuring that resources are allocated efficiently.

WBS
(Work Breakdown Structure)

Work Breakdown Structure, often referred to as WBS, management technique that entails breaking down a project into smaller, easily manageable components and deliverable parts.
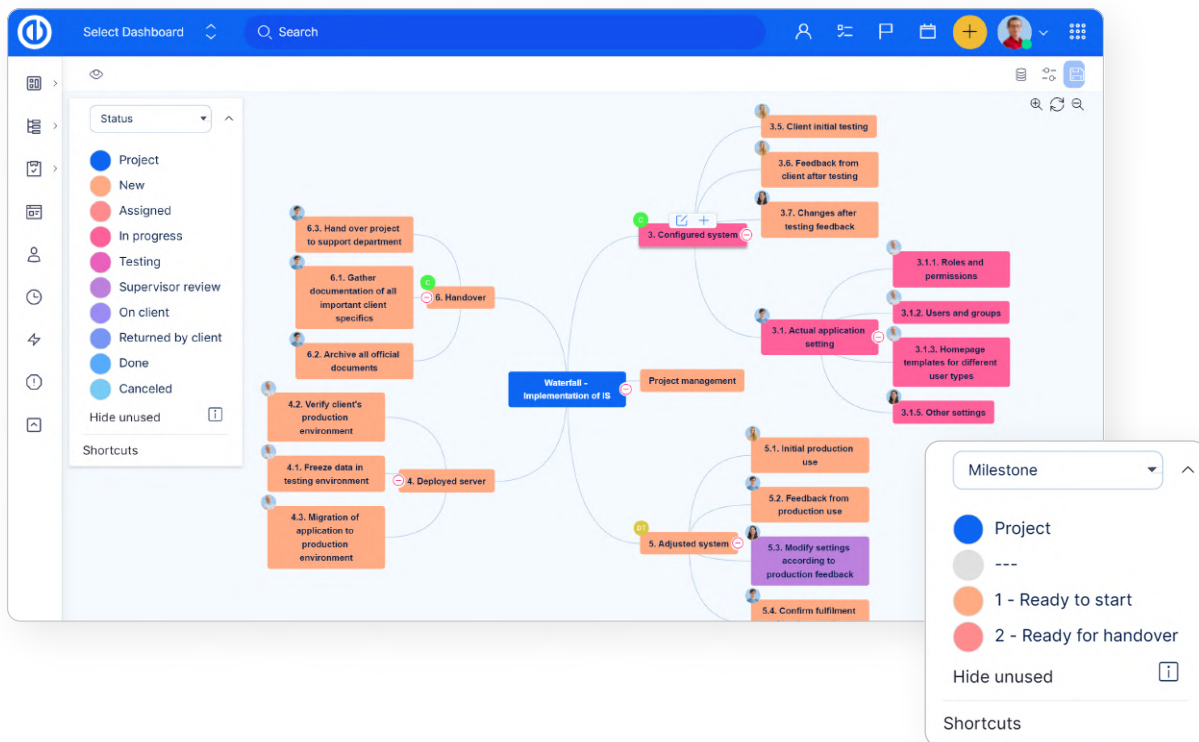
The WBS plugin color-codes and visualizes your projects, tasks, and sub-tasks in a format very similar to mind maps, illustrating the breakdown of work to be completed by your project team.

The WBS in Easy Redmine offers a framework for precise schedule development and control, simplifying project and issue management with intuitive drag-and-drop actions for the clearest project visualization. This functionality allows you to effortlessly create project tasks while maintaining a clear overview of the project's structure.

Mind Maps

Easy Redmine Mind Maps enhance project planning, brainstorming, and the creation of project and process diagrams for anyone within the organization.

Mind Maps are particularly useful during the initial phases of projects, where extensive task creation and collaboration are unnecessary. The feature assists you and your teams in organizing thoughts, sparking creativity, and simplifying brainstormings.
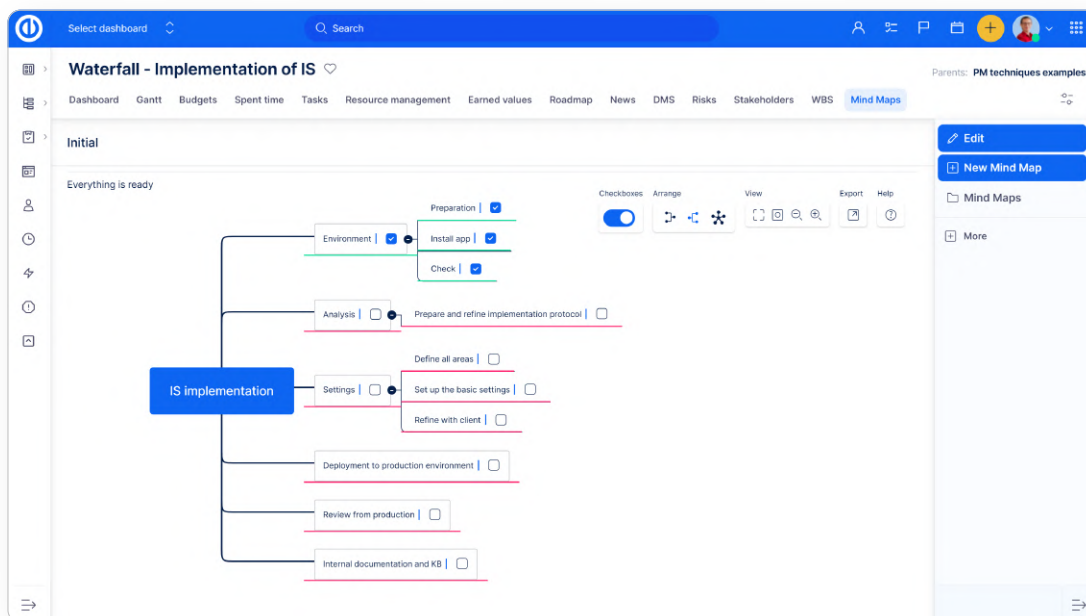
Additionally, Mind Maps allow you to map out processes and utilize checkboxes to track progress. This provides a quick overview of pending tasks. For instance, at Easy Software, we utilise this feature as a final checklist before shipping a new product.

Unlike WBS, Mind Maps allow you to create a project structure independently from tasks. Task connections can be made manually as needed. Mind Maps are best suited for project initiation and analysis, emphasizing idea organization over task management.

Resource Management

Resource Management in Easy Redmine is our most-selling and advanced tool designed for enterprise-grade project planning and team allocation.

Drag-and-drop functionality

This Easy Redmine solution simplifies the visual planning of resources across all your projects with its user-friendly drag-and-drop functionality, all while considering real-time worker capacities and competencies.

Real time capacities

Thanks to Resource Management, managers gain the ability to plan project tasks by taking into account workers' real-time capacities and estimated task completion times. This empowers managers to maintain balanced workloads for their teams and ensures project schedules stay on track.

Resource utilization

Moreover, managers can easily plan future team and resource utilization. Resource Management enables you to easily identify if team members are overburdened or have available time for unassigned tasks.

Resource Management in Easy Redmine is fully compliant with the IPMA and PMI Project Management methodology standards, guaranteeing adherence to industry best practices for efficient resource management.

Attendance Management

With Attendance Management in Easy Redmine, employees can plan and log their attendance using the personal page calendar. Managers have access to attendance plans, sheets, and statistics for all users, enabling them to approve, decline, or comment on requested leaves.

This Easy Redmine plugin will assist you in professionalizing your attendance monitoring, allowing you to track vacations, home-office days, day-offs, sick leaves, or simply time spent in the office within your Redmine system.
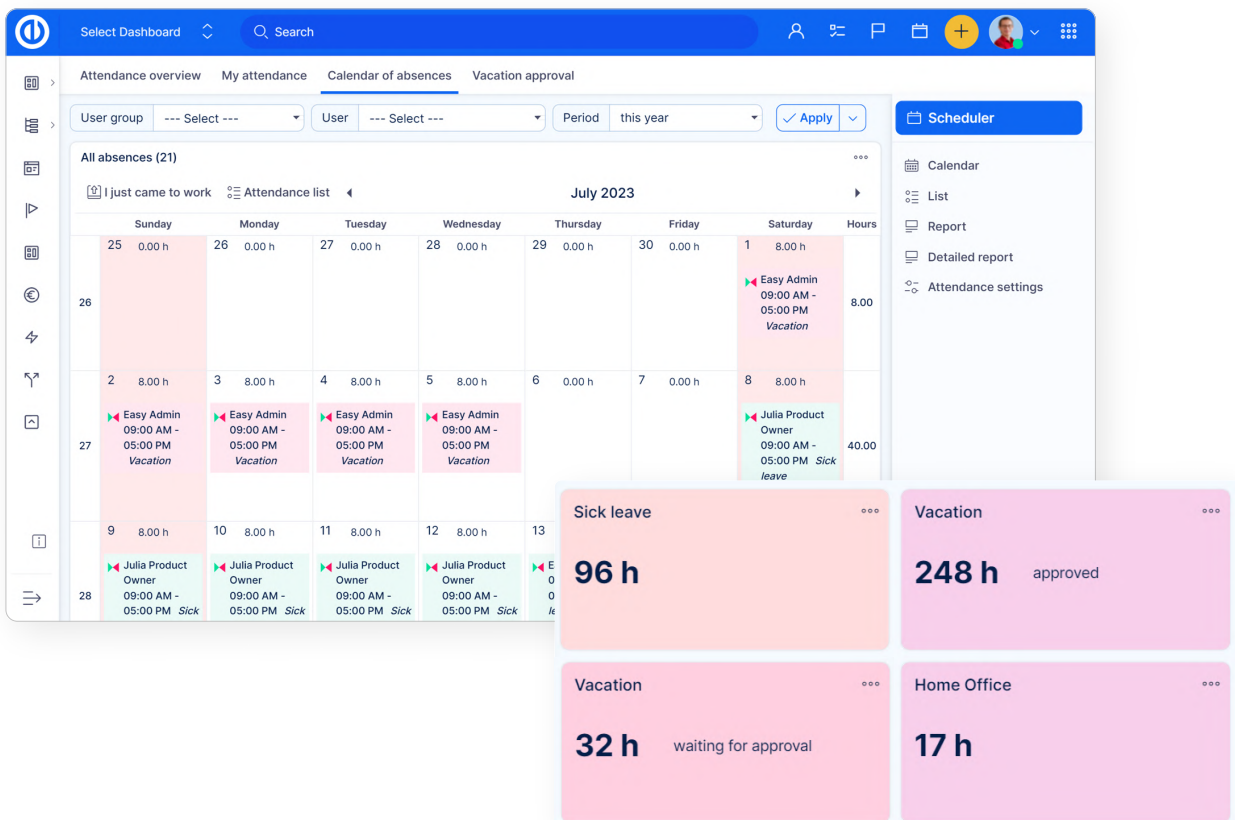
Organisation structure

In Easy Redmine, you can create a hierarchical organizational structure for your entire organization.
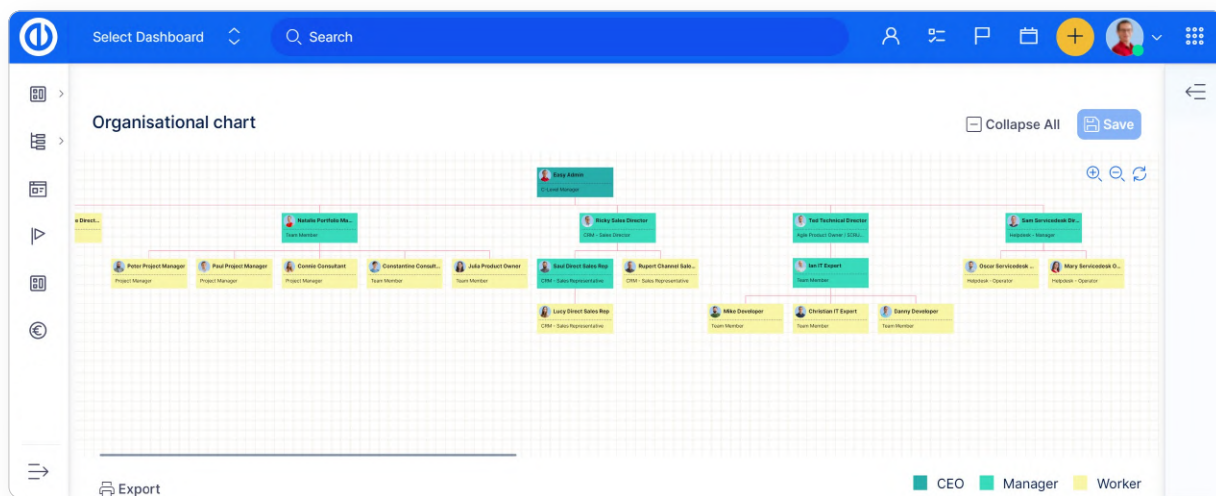
This tool not only offers a visual representation of your organization but also automatically establishes standard procedures for project activities, such as task allocation, coordination, and supervision, all aimed at achieving organizational goals.

Additionally, it determines the individuals authorized to approve vacation requests submitted by users.

You don't need to worry about configuring it separately. Simply define your organizational hierarchy and Easy Redmine handles the rest automatically.

Project Finance

Easy Redmine provides you with a powerful set of tools for managing your business finances and project budgeting.

Project budgets

The Project Budgets plugin monitors project revenues, costs, payroll expenses, and the final profit. It also enables you to track actual financial data in comparison to the planned figures and generates profit/loss statements for your projects.

Budgets Statement Dashboard

Easy Redmine also features the Budgets Statement Dashboard, offering financial managers and analysts an intuitive interface for promptly assessing the importance of budgeting and forecasting data.

Payroll and invoicing

Tracking payroll and invoicing operations is a high priority for any business. Project Finance in Easy Redmine includes project timesheets multiplied by hourly rates.

Filtering options and internal/external hourly rates make it easy to generate invoicing and payroll sheets. Integration with CRM and Contacts plugins enables you to send branded invoices in PDF, XLSX, or CSV format directly to the customer from Easy Redmine.
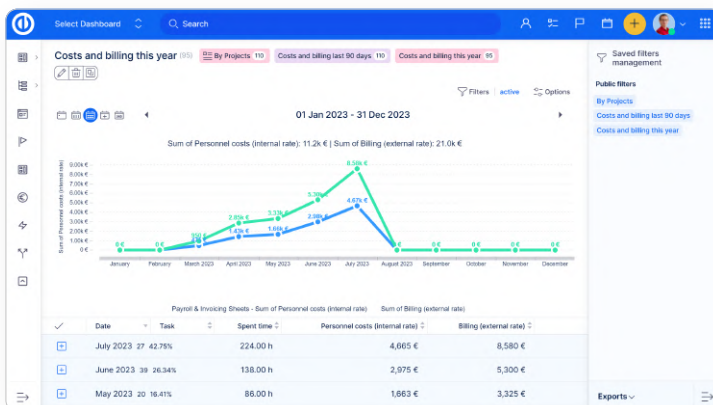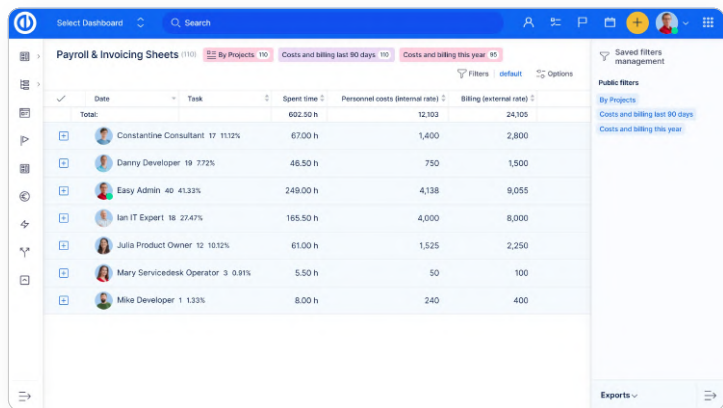
Costs and billing

Leverage the payroll and invoicing dashboard to gain a quick overview of your payroll and invoicing sheets. Easily identify which invoices have been paid, are due, or overdue. This way, you can keep track of the money owed to you and know whom you need to follow up with.

C-level finance dashboard

A predefined personal dashboard tailored to provide at-a-glance views of company and projects finance performance, designed specifically for the top management.
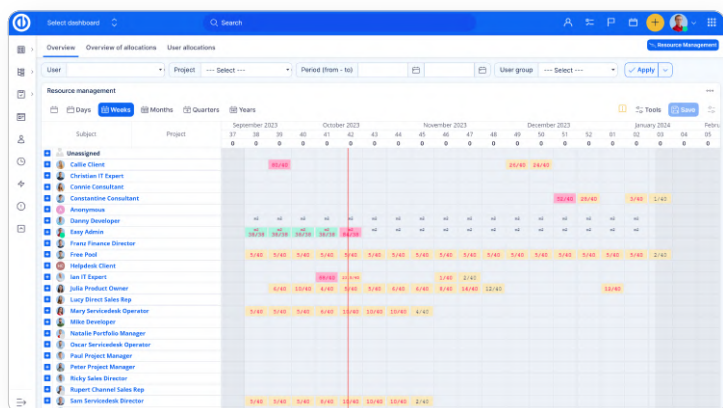
Cashflow planning in Gantt chart

With Easy Redmine, you can monitor and plan your company-wide or project-based cash flow directly in a Gantt chart. This tool enables you to get an instant overview of profitability over time, compare planned and actual cash flows, and achieve better balance in cash flow across all projects.
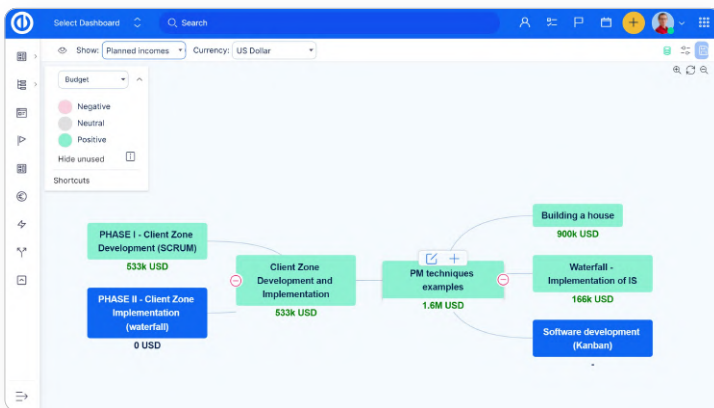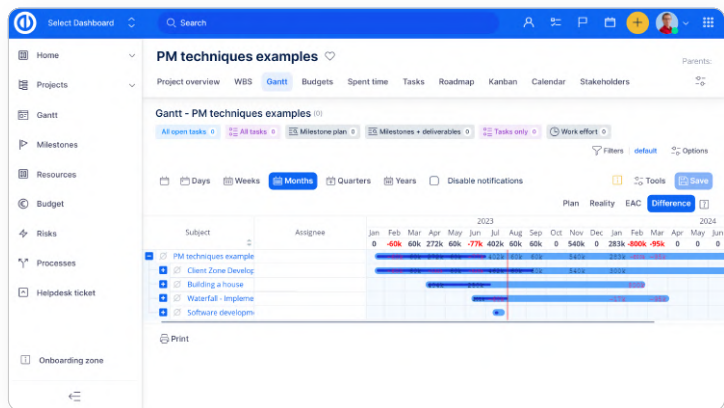
Cost Breakdown Structure (CBS)

When you have both the Work Breakdown Structure and Project Finance plugins installed, you can harness their capabilities to create a comprehensive cost breakdown structure for your project.

The WBS finances are derived from project budget data, encompassing planned and actual income, costs, and personnel expenses.

This plugin proves most valuable during the project planning stage, especially when setting budgets, as well as for continuous project finance monitoring.

Agile Tools

Waterfall may not always be the ideal approach to effectively deliver your projects. However, agile is not a one-size-fits-all solution either. Each project is unique and requires individual handling to achieve the desired results.

Thanks to the versatility of Easy Redmine, you can harness the strengths of both agile and waterfall methodologies, blending them as needed to maximize team efficiency and achieve successful project delivery.

With Scrum Boards and Kanban Boards in Easy Redmine your team can harness the power of agile without abandoning your standard project management tool.

Scrum Boards

Based on insights from 200 Scrum teams worldwide, we have built the all-new Scrum boards designed to foster seamless real-time collaboration and accelerate the product value delivery.

Scrum is an agile project management framework that provides a structured approach to product development. It emphasizes collaboration, adaptability, and iterative progress. In Scrum, work is divided into fixed time periods called sprints, where cross-functional teams work on prioritized tasks to deliver valuable increments of a product, making it a popular choice for software development and other industries.
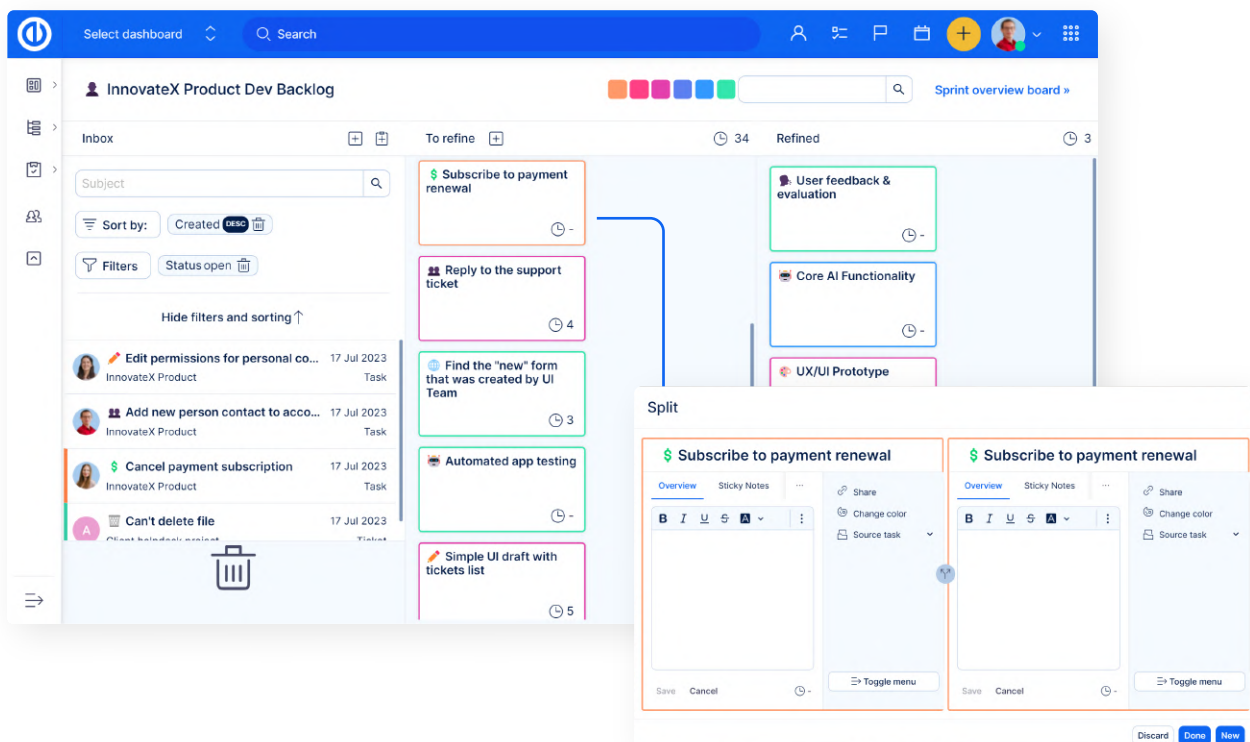
Collaborate in real-time

The Scrum Boards instantly reflect the real-time

Break down complex work

Divide large work items into smaller manageable tasks effortlessly by using the new Split feature.

Manage tasks in sticky-note style

Create, update, and organize tasks as easily as working with physical sticky notes.

Keep your backlog well-organized

Color-code your backlog items, search them by keywords or emojis, and sort them as needed.

Product Backlog Board

Centralized space that helps Product Owners to manage requirements, refine them collaboratively with the team, and break down complex work items into actionable tasks.
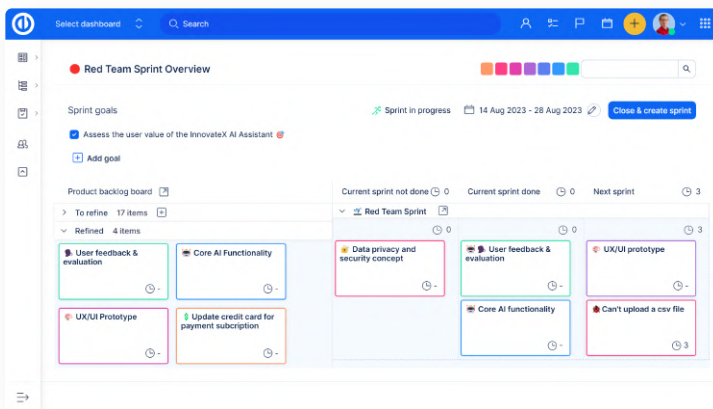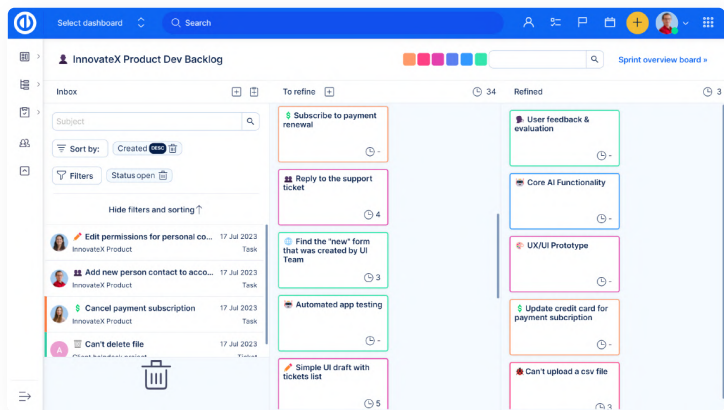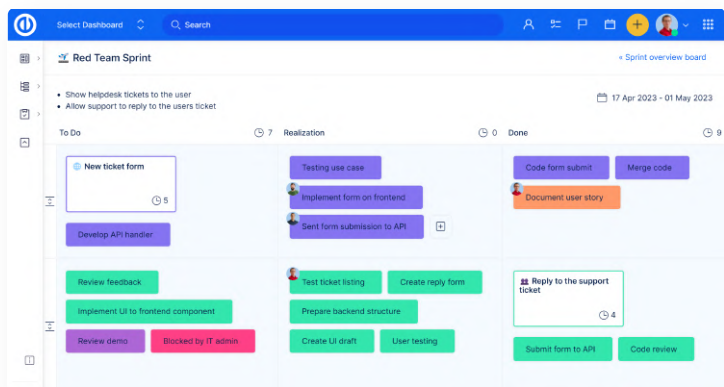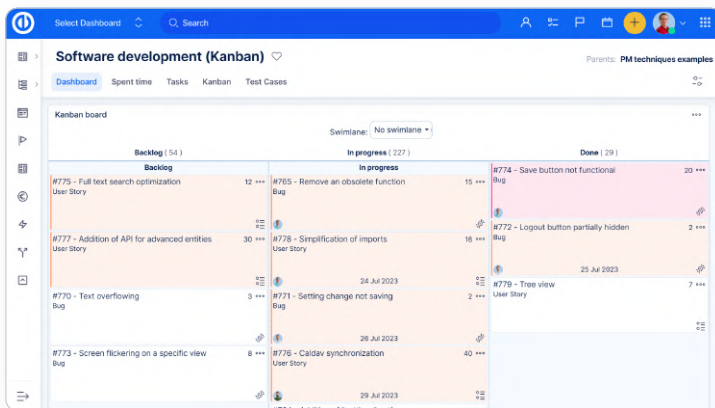

Sprint Overview Board

Essential tool for sprint planning and review, enabling teams to define a clear sprint goal and monitor the sprint's overall status and performance.

Team Sprint Board

Dedicated board that empowers the development team to collaborate, track tasks, and visualize progress in real-time during the sprint execution.

Kanban Boards

Kanban Boards are simple agile visual tools that enhance team organization and task tracking. By utilizing columns and cards to represent various project stages, they foster collaboration, transparency, and ongoing work improvement.

Unlike Scrum Boards, our Kanban boards focus on visualizing and optimizing workflow by limiting work in progress and ensuring a steady flow of tasks through various stages. Scrum boards, on the other hand, are more structured, with defined sprint periods, roles, and ceremonies, making them suitable for projects with fixed timeframes and well-defined tasks.

Help Desk

Easy Redmine offers an integrated Help Desk solution for customer support, as well as internal technical support and information assistance.
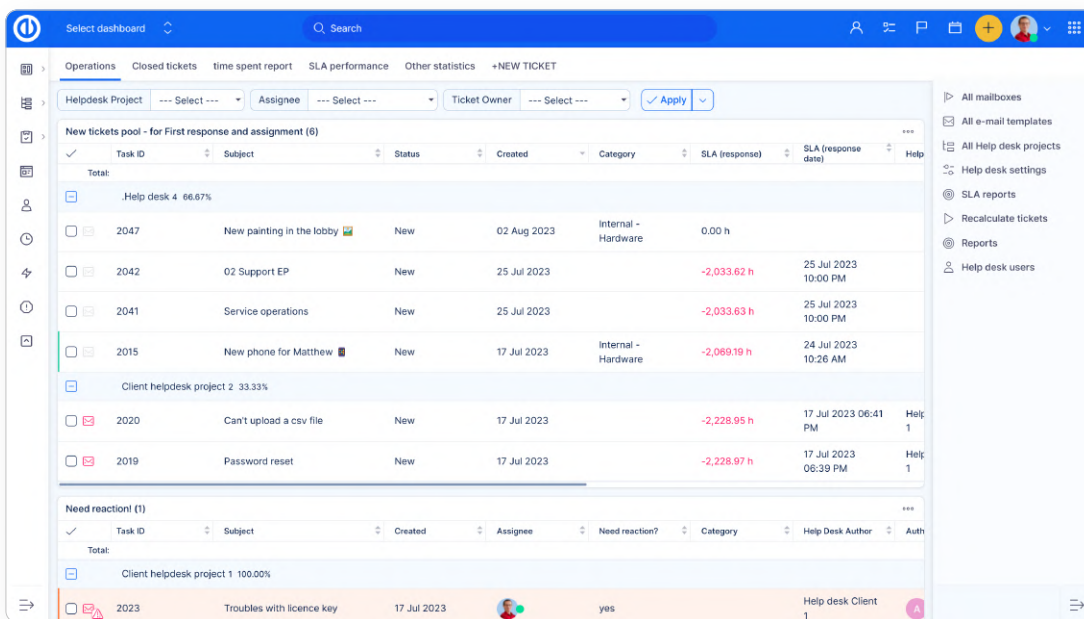
Ticketing system

Easy Redmine offers an integrated Help Desk solution for customer support, as well as internal technical support and information assistance.

Tickets are stored within projects, enabling you to:

- Define SLAs
- Allocate pre-paid hours
- Transfer 'unused' hours
- Sort your tickets based on any criteria
- Ticket performance monitoring
- Quick email responses related to the ticket
- Generate SLA reports with just a few clicks

Help Desk alerts - Early Warning System

Easy Redmine Alerts are designed to keep you informed about updates that are relevant specifically to you.

Users can personalize their alerts and receive notifications via email when predefined conditions are met. Typical alerts encompass milestone due dates, exceeded budgets, and overdue tasks, among other criteria.

Easy Redmine Alerts include the ability to send email notifications to one or more users, with notifications falling into three distinct categories. Users can configure conditions for notifications on tasks, projects, and milestones, specifying when these conditions should be evaluated.
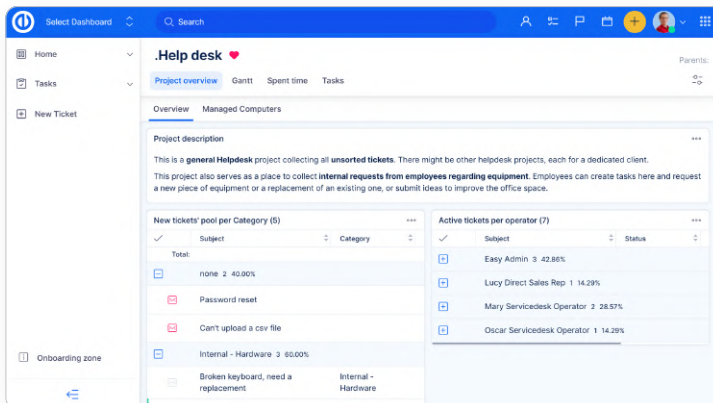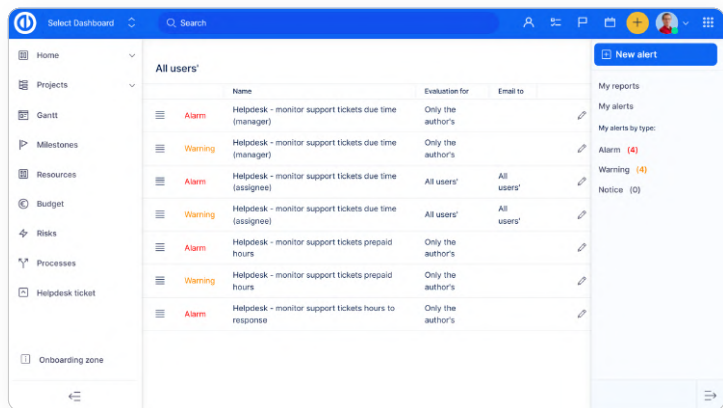
Help Desk project overview

The project overview feature allows you to set and track the number of contract hours according to SLA, monitor the hours already worked, and determine the remaining hours.

Additionally, it employs colour coding to visually represent the current status of each project.

You can also categorize your projects based on factors such as customer importance or service level. Each specific project has its detailed overview, including ticket reports, SLA events, timesheets, and more.
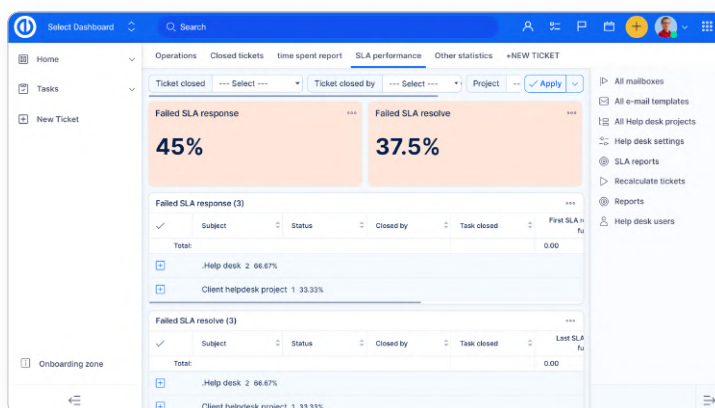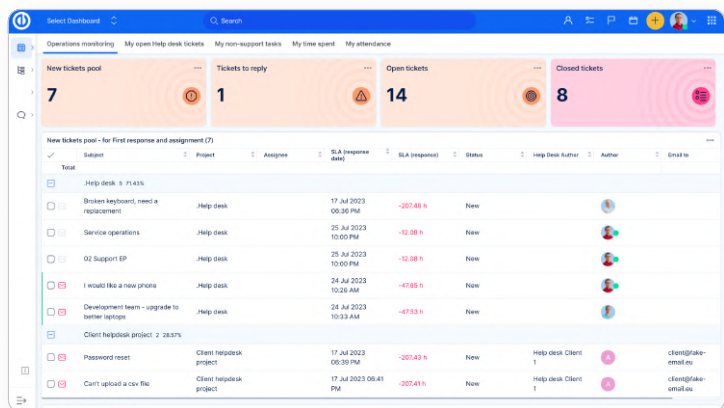
Help Desk Dashboards

Easy Redmine's Help Desk dashboards offer your team enhanced visibility into Help Desk tickets and available support resources. This means there's no longer a need to open each ticket and create updates for assigning responsibilities. Instead, you can conveniently preview your tickets within the Help Desk dashboard's ticket pool to identify the required resources for addressing specific issues.

Key features of the Help Desk dashboards include:

- ticket drag and drop functionality
- unanswered tickets pool
- section for tickets that require review
- agile board designed for managing bugs and feature development
- ability to view the current prescribed SLA for your open tickets

Dashboard for Help Desk managers

A predefined personal dashboard suitable for the Help Desk managers to provide at-a-glance awareness of current performance relevant to customer support management.

Dashboard for Help Desk operators

A predefined personal dashboard suitable for the Help Desk managers to provide at-a-glance awareness of current performance relevant to customer support management.

Knowledge Base

Easy Redmine's Knowledge Base empowers your teams to organize all your company information in one place and keep it accessible by a single click.

World-class Wiki Technology

The Knowledge Base provides wiki-structured content built on the same powerful open-source MediaWiki technology that fuels the engine of Wikipedia.
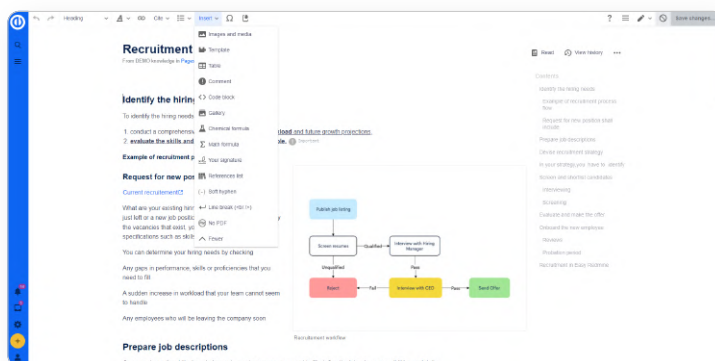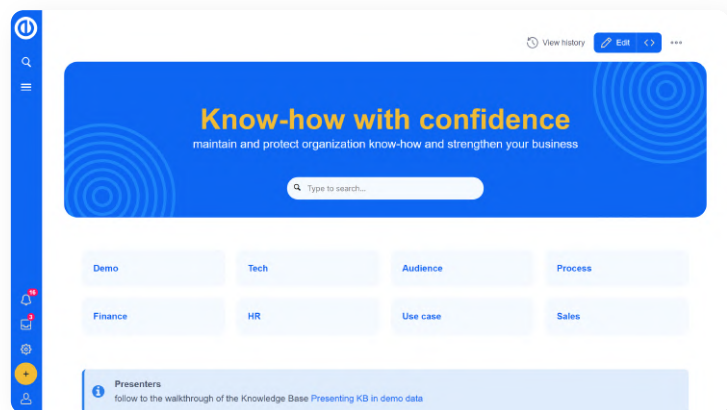

Robust visual content editor

Users can leverage the robust visual editor to easily create and edit articles, databases, diagrams, pictures, software code, utilize content templates or simply import your existing documents.

Consolidated and structured content

This functionality enables you to create comprehensive documents, consolidating dispersed information into a well-structured, organized collection with a clear hierarchy.
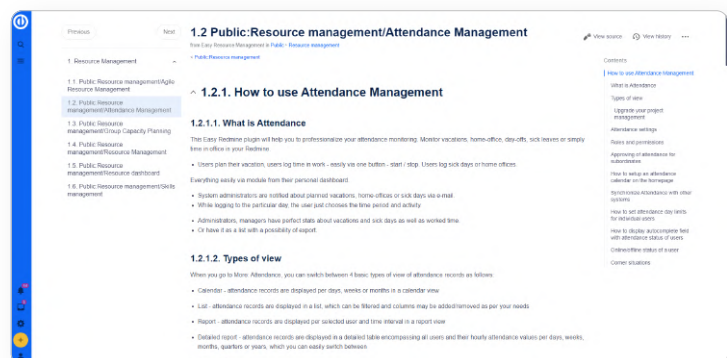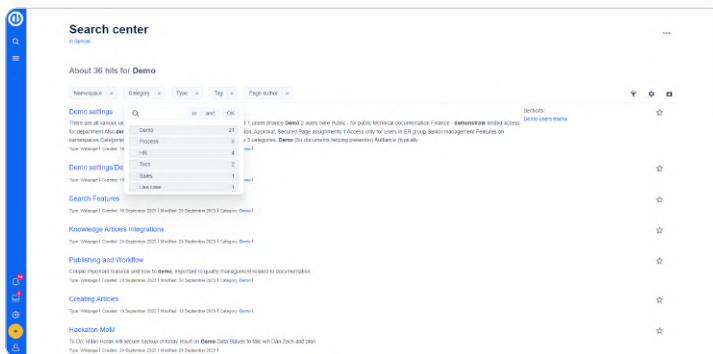
Quick filters & Advanced search

Quick filters and content categories in your Easy Redmine Knowledge Base allow you to search for any information you need, helping you find it within seconds.

Access management

With the Knowledge Base access settings, you can control public sharing, editing, read-only access, or restrict access to specific individuals within your company's knowledge.
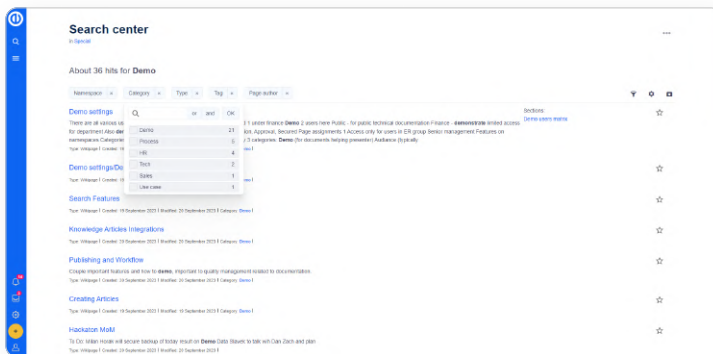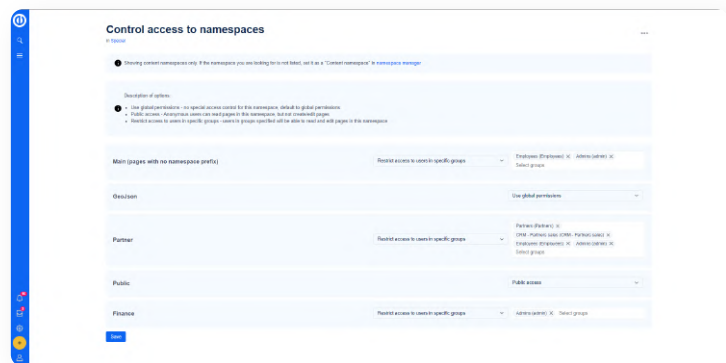

Publishing workflow & Approval process

Oftentimes, content needs to be approved before it can be published in your knowledge base. In such cases, Knowledge Base users can add collaborators and establish rules and workflows for publishing, editing, and approving your knowledge content.

Asset Configuration Management

Asset & Configuration Management is a powerful no-code tool that can be natively integrated into Easy Redmine as an add-on for enhanced customization capabilities.
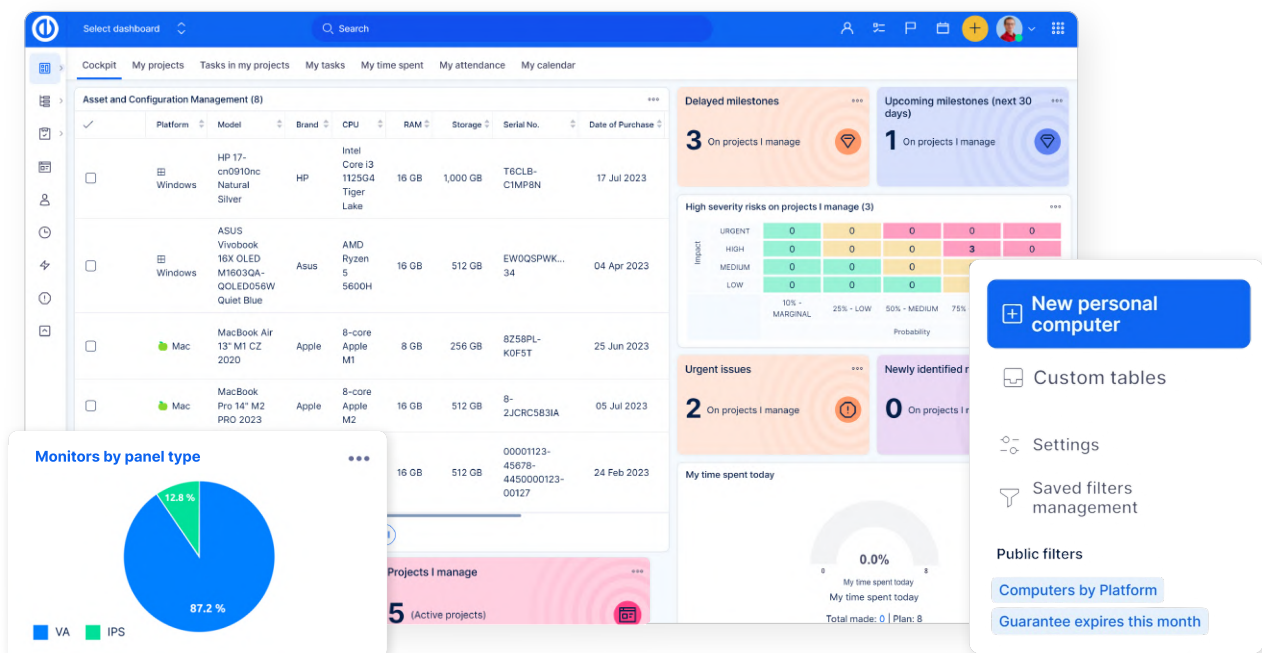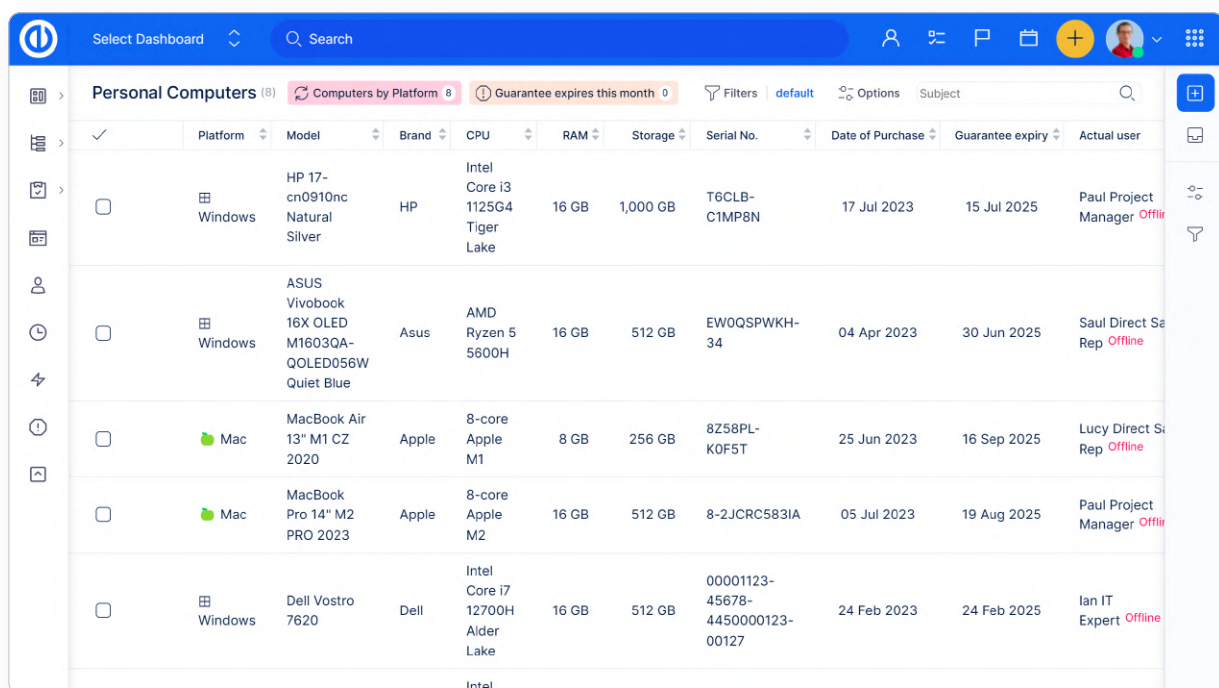

With the Asset & Configuration Management add-on, you can centralize your data using your own Configuration Management Database and ITIL solution.

Common use cases addressed by the Asset & Configuration Management tool include the following:

- Software licence management
- Hardware management inventory
- Service offerings management
- Machinery and planned service management
- Personal contact management

Create custom data fields, design unique data structures, and utilize filters and views to make data easily readable.

Thanks to the ability to link data to tasks, the Asset & Configuration Management tool ensures that all your assets and configurations remain up-to-date and easily accessible.

B2B CRM

Integrated B2B CRM system for Easy Redmine was designed with the vision of placing the client at the centre of your operations, encompassing not only sales but also delivery processes, projects, and continuous support.

Channel network

B2B organizations with indirect or combined sales processes find the B2B CRM for Easy Redmine to be especially valuable, as it enables them to efficiently manage their channel business through instant collaboration using a channel network.
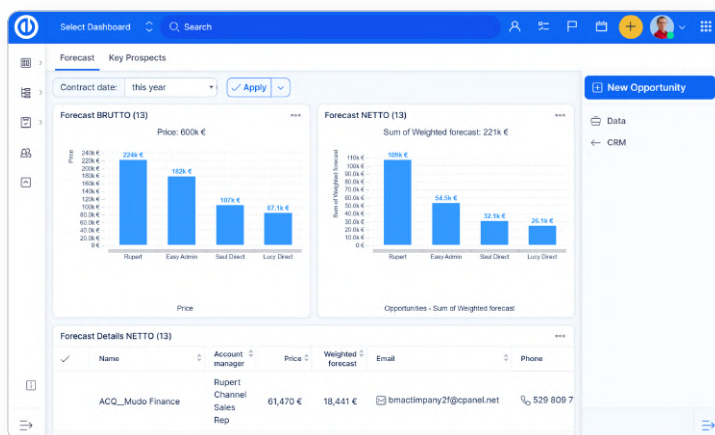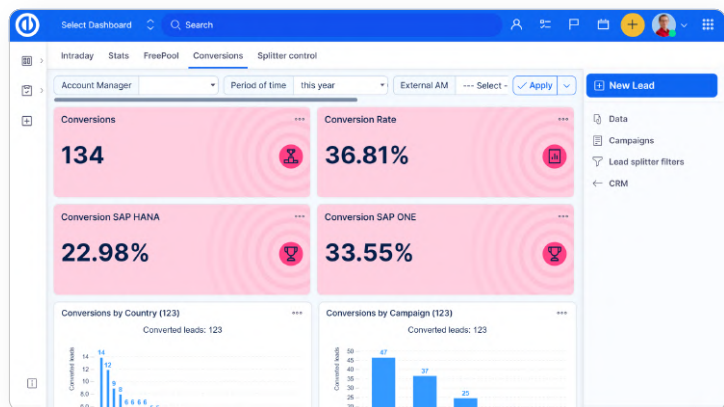
Key capabilities of B2B CRM for Easy Redmine

- Deep native integration with the entire Easy Redmine system
- Sales KPIs dashboards
- Lead management
- Lead processor
- Opportunity pipeline management
- Partnership sales management
- Account management
- End-to-End delivery management

Business Dashboards

Easy Redmine's Business Dashboards offer a powerful set of features designed to provide a comprehensive view of your business performance.

Business dashboards consist of three key elements:
- interactive graphs and charts
- real-time trend analysis
- global filters

The interactive graphs and charts can be configured to display specific details upon a click, allowing for deeper insights.

Global Risk Overview

The real-time trends feature ensures that you have an immediate overview of your performance and its comparison to previous periods, providing continuous awareness of your current business status. With global filters, you can quickly apply filters to specific modules with just two clicks, making data customization effortless.
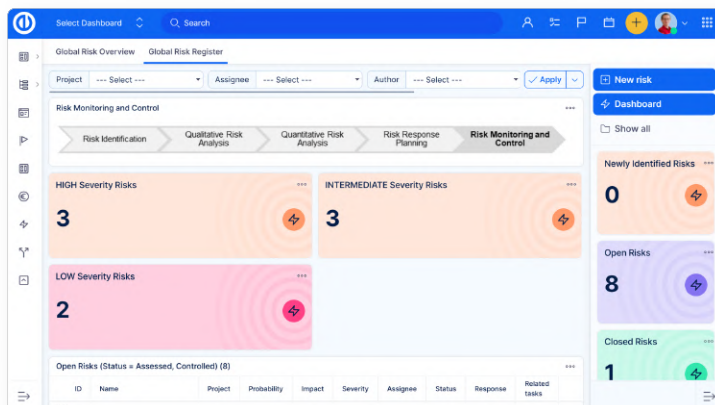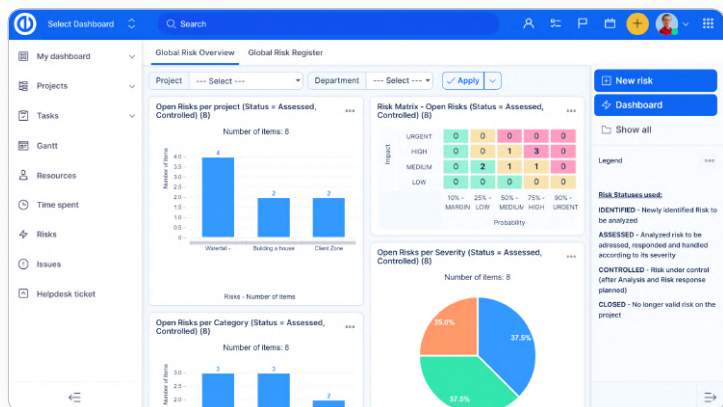
Risk Monitoring and Control

All Easy Redmine's Business Dashboards deliver a global-level module for seamless data analysis and informed decision-making.

Diagrams

In Easy Redmine, you can natively create powerful UML and other diagrams directly within your tasks, dashboards, knowledge base, requirements, or test scenarios.
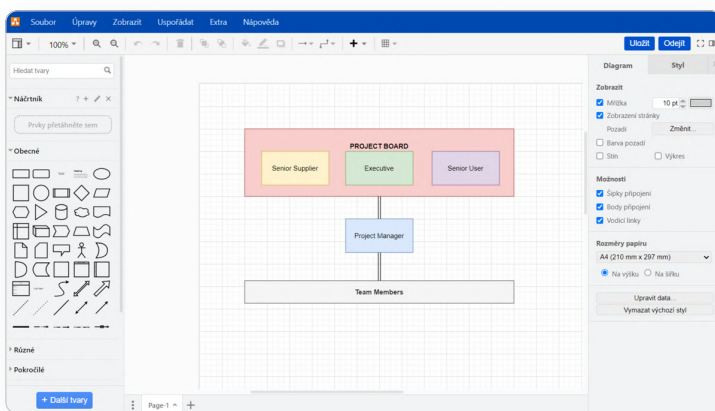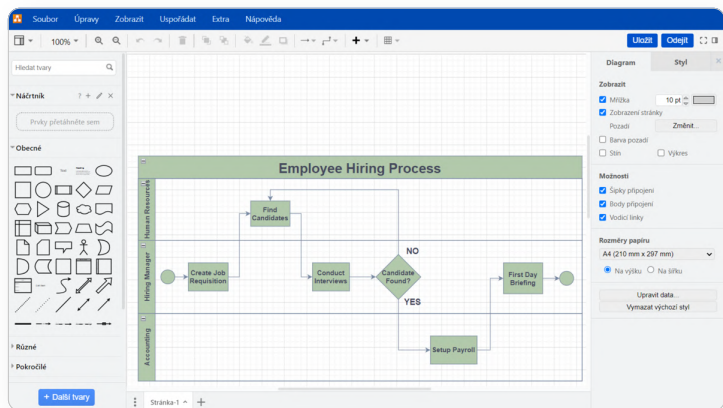
Edit and update

You can edit and update diagrams without the need for any additional software. Easy Redmine integrates an alternative to Draw.io right within its platform.

Easy Redmine Diagrams key benefits:

- Full-featured editor environment with various visualization tools
- Diagram versioning system with rollback option
- Easy to import diagrams from XML
- Easy to export diagrams into XML or various image formats
- Diagrams on tasks are automatically saved as image attachments

Mobile app

Unlike Redmine, Easy Redmine offers a mobile app for iOS and Android users.
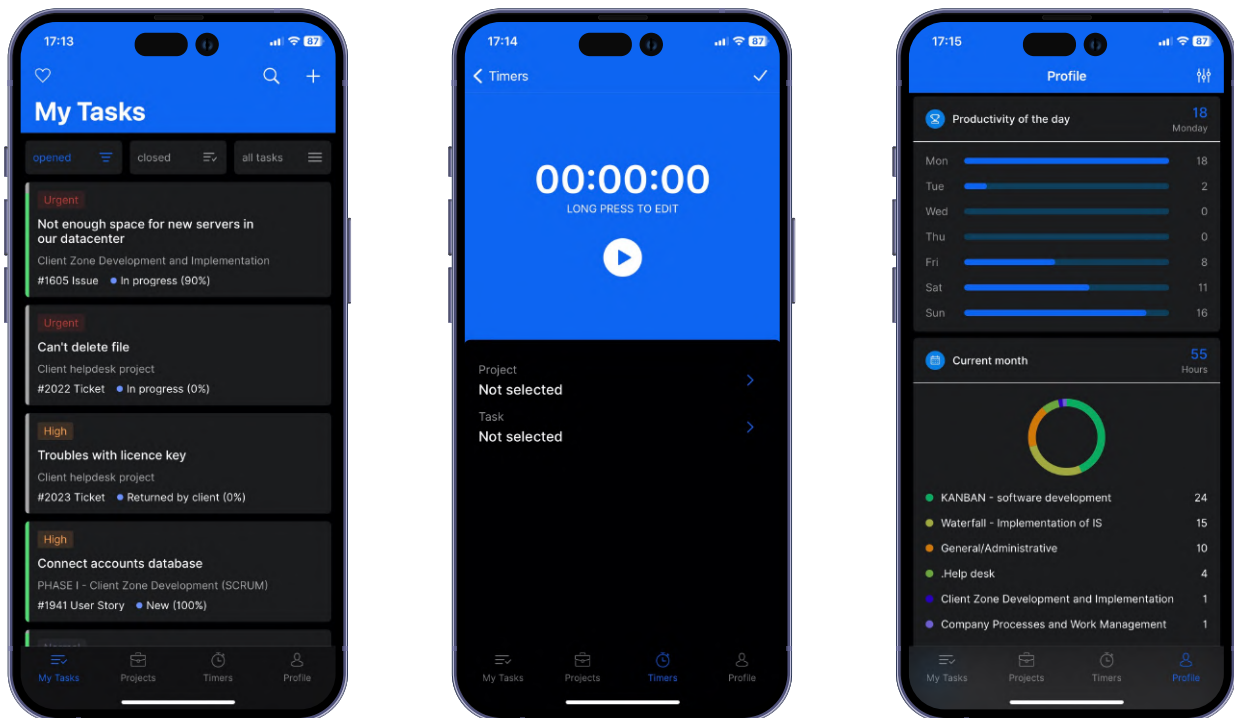
The native mobile app allows you to:

- easily create new tasks on the go as you get fresh ideas
- post quick comments to keep things moving
- manage your tasks
- and track time for individual tasks and projects all from your smartphone

Hosting and Deployment of Easy Redmine
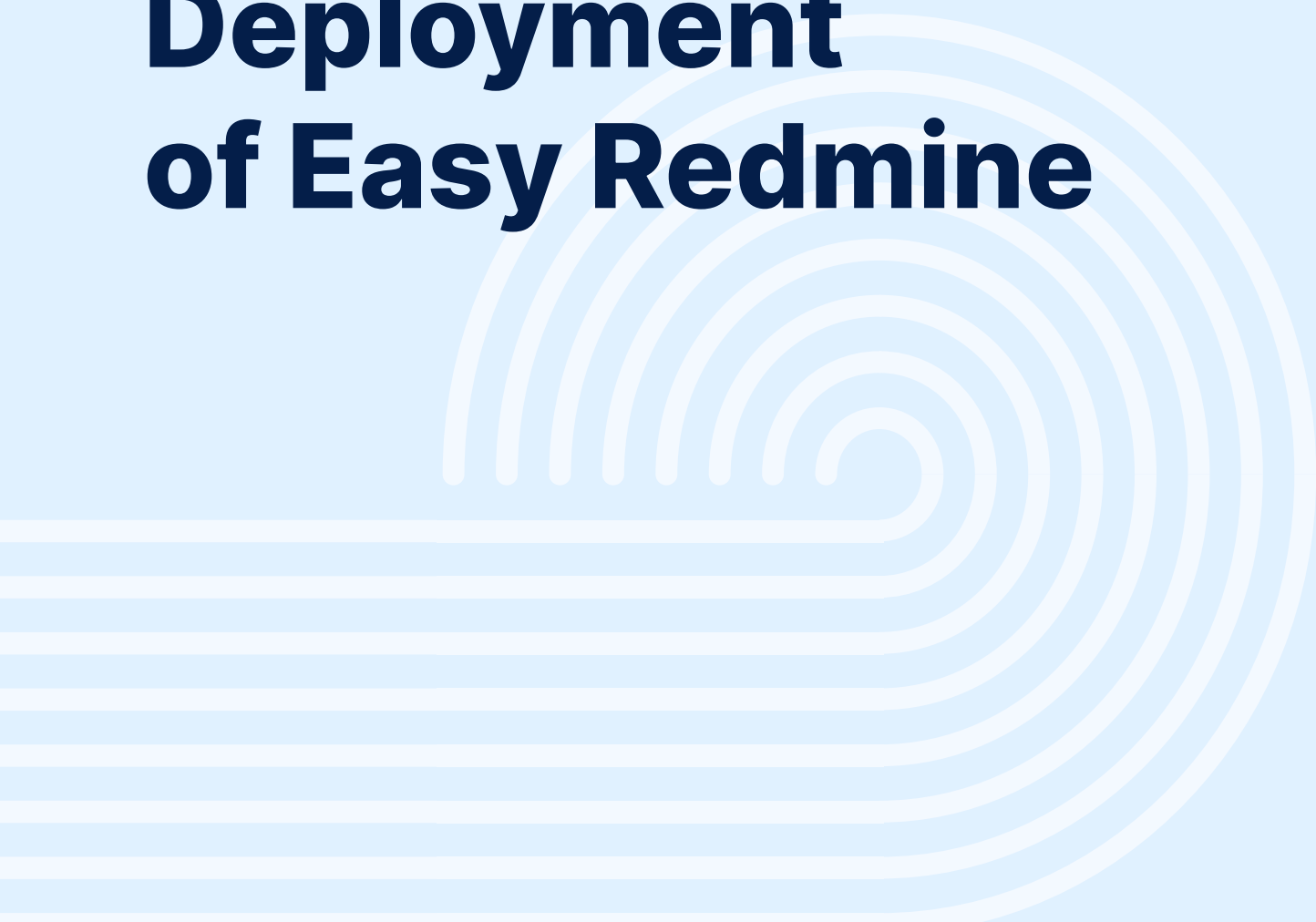
Easy Redmine provides professional deployment & hosting services across the globe for organizations of all sizes and needs.

You can switch between the cloud and your own server and back whenever you need to.
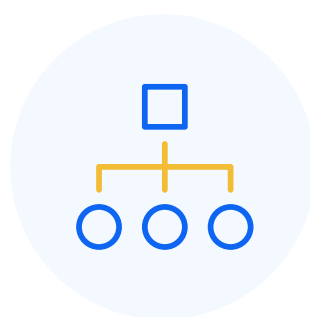
Cloud	Private Cloud	On-premises

Cloud

20+ cloud hosting sites across the globe ensure the best connectivity and performance. The cloud includes Easy Redmine, which is the newest Redmine upgrade for the highest user experience and the best project management.

Reasons for moving Redmine to global cloud:

- 99.9% long-term availability
- Encrypted access, data, and backups
- Daily backups on multiple geographical locations
- Redundant hardware with RAID 1 mirror & backup machines
- Guaranteed data reach at all times
- 2factor authentication

Map of hosting centres
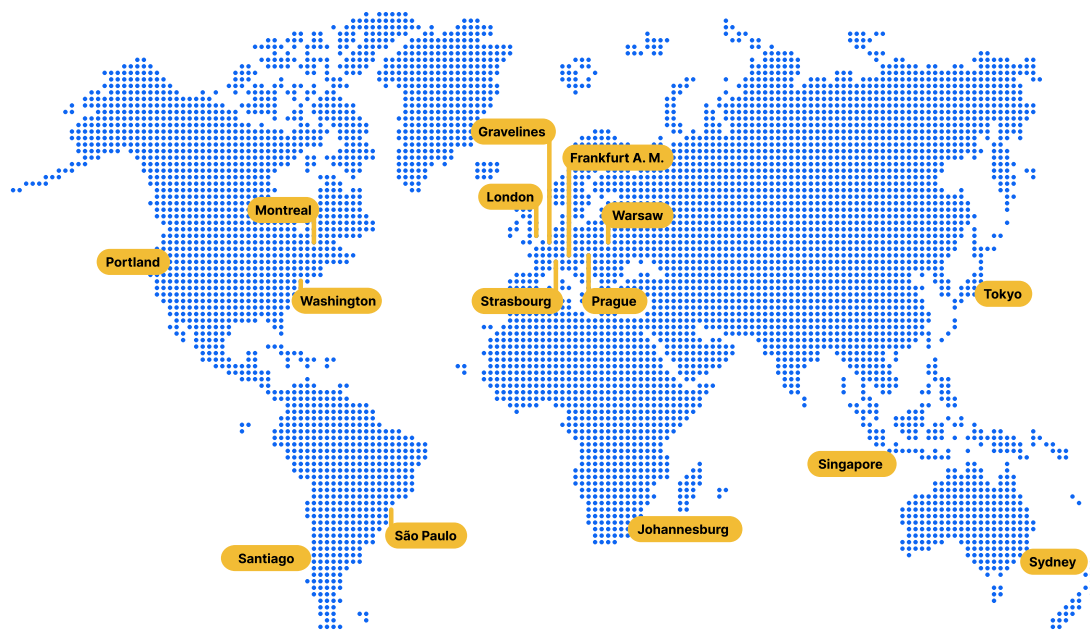
Private Cloud

Our Private Cloud is specifically designed to cater to organizations and companies seeking top-notch data security, software speed, and reliability. With our private cloud, clients enjoy the advantages of
a dedicated server while preserving their internal IT resources.
We ensure your solution is deployed in the nearest location for maximum connectivity and speed.

Reasons for choosing Private Cloud over global cloud:

- The highest security level possible
- Dedicated to a single business or organization
- Customizable cloud configuration
- Pre-defined setup defaults
- Scalable storage space
- Backups, encryption, IP filtering, antivirus, etc.

	Cloud	Private Cloud
24/7 system administrators	✔	✔
Permanent hardware and application monitoring	✔ ✔	✔ ✔
Security updates	✔	✔
LDAP support	✔	✔
Regular backups	✔	✔
99.9% long-term uptime	✔	✔
24/7 hotline for emergencies	✔	✔
RAID mirroring	✔	✔
Encryptions & firewalls	✔	✔
IP filtering & reports	✘	✔
Performance upgrades	✘	✔
Storage space upgrade to 400GB	✘	✔
Custom frequency of backups	✘	✔
Backups on client's premises	✘	✔
Guaranteed availability	✘	✔
Custom encryptions consulted	✘	✔
Antivirus on demand	✘	✔
VPN on demand	✘	✔

On- premises

On-premises deployment is popular within the Redmine community. Despite the enormous popularity of cloud hosting, we remain committed to staying on-premises and supporting our server solutions.

Unlike other vendors, we will always provide you with the freedom to choose between server and cloud solutions, allowing you to switch between the cloud and your own server whenever you need.

With Easy Redmine, you can get your secure server instance on Docker, VMware, VirtualBox, or opt for a custom installation package tailored to your specific requirements.

On-premises deployment provides your company with complete control and security over your software and data.

Your internal IT team can manage the server themselves, or you can let Easy Software's IT experts manage it externally for you.

Moreover, Easy Redmine solutions offer the flexibility of choosing between an ongoing yearly server subscription or a one-time payment option for your on-premises solution, which grants you a perpetual license and access to the source code for the ultimate control.

It is important to note that our software is distributed under the GNU GPL 2 license, emphasizing our commitment to open-source principles, and providing transparency in our software distribution.

Additionally, we offer an annual updates subscription, encompassing all new releases, patches, and ongoing support to ensure your software remains up-to-date and secure.

Migration to Easy Redmine

To migrate your database into Easy Redmine to fully test the trial application all third-party plugins must be uninstalled and unlinked from your Redmine. A simple removal of the plugin folder and a restart of Redmine are insufficient since the data structure remains modified in that case.

Additionally, you need to revert any custom modifications made to Redmine to ensure the data can be imported. Easy Redmine requires Redmine to be in its standard, unmodified form.

The mission of Easy Redmine is to provide a fully supported professional platform, which builds on Redmine advantages, achieved through collaboration with our in-house developed extensions or in close strategic cooperations with our business partners.

How to prepare data for the Easy Redmine cloud app:

1. We need a MySQL database dump of your existing Redmine application

   - Easy Redmine in our cloud structure is only compatible with Percona8 DB
   - The database and all its fields must be in the UTF-8 (utf8mb4) encoding
   - InnoDB engine needed as MyIsam is not supported by the migration process
   - Command: $ mysqldump redmine --compact | gzip > redmine_dump.sql.gz

2. Files

   - We need to get folder files and its data for the optimal migration experience
   - $ tar -czf redmine_files.tar.gz [redmine_root]/files

In other words, when you import the database dump into Easy Redmine, it completely replaces the previous data on the site. Importing the data again without replacing the existing 'old' or 'common' data is not possible.

After importing data into Easy Redmine, avoid using both sites in production simultaneously if you plan to make another import.

Older Redmine versions (below 5.x) must be upgraded to Redmine 5.0.6. Generally, older versions may require additional steps, consultation with our support team, and might potentially incur extra migration costs.

Easy Software is pleased to offer a trial application hosted in our cloud infrastructure to support data migration tests. This process has been successfully executed numerous times, providing an excellent way to pilot Easy Redmine. The test migration into our app is typically completed within 24 hours, assuming the database dump is generated according to the provided instructions.

Keep in mind that transitioning from Redmine to Easy Redmine provides a perfect opportunity to start fresh and significantly improve your old processes. Many clients have taken advantage of this chance, starting to use Easy Redmine with minimal data migration while benefiting from the familiarity of our environment and user operations.

Conclusion

In the ever-evolving landscape of project management and collaboration tools, the choice between Redmine and Easy Redmine is not merely a matter of preference but a strategic decision that can significantly impact your organisation's efficiency, security, and growth.

Redmine, an open-source platform, is undeniably powerful and flexible. It has been a reliable choice for countless teams, offering robust project management capabilities. However, as businesses expand and the need for comprehensive solutions grows, Redmine's limitations become evident. Its learning curve can be steep for new users, and customisation often requires in-house technical expertise. Additionally, the burden of managing security, updates, and integrations can hinder the productivity.

This is where Easy Redmine steps in, elevating Redmine to the next level. With a user-friendly interface, cloud hosting, and an wide array of enhancements and advanced features, Easy Redmine alleviates the challenges associated with Redmine. It offers a comprehensive, all-in-one solution that covers hosting, support, updates, plugins, workflows, training, integrations, and more. This ensures that you're not only using a powerful tool but also a hassle-free one, allowing your team to focus on what truly matters – your projects.

In conclusion, the choice between Redmine and Easy Redmine hinges on your organisation's priorities. Redmine remains a solid choice for those who value its open-source nature and are willing to invest in technical expertise. However**, for those seeking a seamless, all-encompassing solution that empowers their teams to work efficiently, Easy Redmine emerges as the clear winner**. Its commitment to evolving with the times, compliance with data security regulations, and dedication to user-friendliness make it the strategic choice for businesses looking to thrive in a competitive landscape.

The decision is yours to make, and we invite you to explore the possibilities. Try Easy Redmine for free at www.easyredmine.com and experience firsthand how it can transform your business operations and project management efforts.

easyredmine

Try Easy Redmine for free at

www.easyredmine.com

Sales : sales@easysoftware.com

Support : support@easysoftware.com